

## **ACS Long Distance, Inc.**

Effective: April 3, 1997

# **INTERNATIONAL COMMUNICATION SERVICE**

## **DEFINITIONS OF TERMS**

For the purpose of this document, the following definitions shall apply:

### **Access Line**

A dedicated arrangement which connects a customer location to an ACS-LD terminal

### **Administrative Change**

The modification of an existing circuit or service at the customer's request which does not involve the physical rearrangement of a circuit or facility or the reprogramming of service features. An administrative change generally involves the adjustment of records or coordinating processes to include billing record changes.

### **ACS-LD**

ACS Long Distance, Incorporated

### **ACS-LD Customer Calling Card**

A billing arrangement with ACS-LD customers which permits dialing from locations other than the customer's line and bills the call to the customer's main billed account.

### **ACS-LD Terminal Location**

Any location where ACS-LD maintains its facilities.

### **Authorization Code**

A multi-digit code, one or more of which are available to customers to enable them to identify individual users or groups of users, and thereby allocate the costs of their long distance service.

### **Authorized User**

A person, firm, corporation or other entity authorized by the customer to receive or send communications.

### **Billing Record Change**

A change in customer billing address.

### **Cancellation of Order**

A customer initiated request to discontinue processing a service order, either in part or in its entirety, prior to its completion. (This differs from a Disconnection.)

**ACS Long Distance, Inc.**

Effective: April 3, 1997

**INTERNATIONAL COMMUNICATION SERVICE**

**DEFINITIONS OF TERMS (continued)**

**Company**

ACS-LD COMMUNICATION CORP.

**Conference Call**

The term conference call denotes a call which connects three or more main station or private branch exchanges, or combinations thereof, on one connection at the same time.

**Conference Call Originator**

The term conference call originator denotes the originating station on a conference call.

**Customer**

The person, firm, corporation or other entity that orders service and is responsible for the payment of charges.

**Customer-Provided Terminal Equipment**

Terminal equipment, as defined herein, provided by a customer.

**Disconnection**

The discontinuance of an existing circuit, dedicated access line, port connection, or other service. (This differs from a Cancellation.)

**IDDD**

International Direct Distance Dial.

**Installation**

The establishment of a circuit, dedicated access line, port connection or other facilities for new or additional service.

**Joint User**

A person, firm, or corporation designated by the customer as a user of communications facilities furnished to the customer by ACS-LD, and to whom a portion of the charges for such facilities are billed under a joint user arrangement.

**Person-to-Person Calls**

Operator assisted calls placed to a specific person.

## ACS Long Distance, Inc.

Effective: April 3, 1997

# INTERNATIONAL COMMUNICATION SERVICE

## DEFINITIONS OF TERMS (continued)

### Physical Change

The modification of an existing circuit or service at the customer's request which involves the physical rearrangement of a circuit or facility or the reprogramming of service features. A physical change generally involves a change in the nature of the service or the manner in which it is provided.

### Premises

The space designated by a customer at its place or places of business for termination of ACS-LD service, whether for its own communication needs or for the use of its resale customers.

### Service Order Form

A standard ACS-LD order form which includes all pertinent billing, technical and other descriptive information which will enable ACS-LD to provide the communication service as required.

### Speed Dial

A signaling arrangement by which a customer may elect to dial a preprogrammed number in place of a designated multi-digit number.

### Speed Line

A signaling arrangement by which a customer may automatically signal a pre-determined multi-digit telephone number without the requirement of any dialed digits.

### Terminal Equipment

Devices, apparatus and their associated wiring, such as teleprinters, telephone handsets or data sets.

## EXPLANATION OF SYMBOLS

C	-	To signify changed regulation
D	-	To signify discontinued rate or regulation
I	-	To signify increased rate
N	-	To signify new rate or regulation
R	-	To signify reduced rates
S	-	To signify reissued matter
T	-	To signify a change in text but no change in rate or regulation
M	-	To signify matter relocated without change
Z	-	To signify a correction