

OBi IP Desk Phone QUICK START

WELCOME

Thank you for choosing AKVoice®. Let's get started connecting your phone service with the features you need.

STEP 1 - CONNECT THE OBi IP DESK PHONE TO THE INTERNET

Connect your OBi Desk Phone to the Internet through a wired or wireless connection.

Note: If using the OBiHai 1022, you will need the OBiWiFi USB dongle to connect wirelessly (sold separately).

CONNECT VIA WIRED CONNECTION

1. Remove the telephone from the box and plug in the power cable.
2. Use the included network cable to connect to an available port on your internet router or if you have a wifi network, follow the instructions in "connecting via wireless connection" below.
3. Plug the Ethernet cable into the back of the phone in the port labeled SW.
4. Wait 5 minutes for device to boot and register with the server the first time.

CONNECT VIA WIRELESS CONNECTION - OBiWiFi SETUP

For OBi1022 only, connect the OBiWiFi USB dongle to the USB port (on the rear of the telephone). The OBi1062 does not need the OBiWiFi USB dongle.

1. Navigate to the **Settings** icon on the telephone menu using the < > arrow keys and press the ✓ key.
2. Use the arrow keys to select **WiFi**.
3. Scroll down to SSID and press **Scan**.
4. Select your wifi network and press **Connect**.
5. Scroll down to **Password** and select **Edit**.
6. Use the dial pad to enter the password (use the **Mode** soft key to change between letter and number entry); when complete press **Save** then **Connect**.
7. The phone will attempt to connect to your WiFi and will reboot. If your phone does not reboot, repeat the steps above to re-enter the password.

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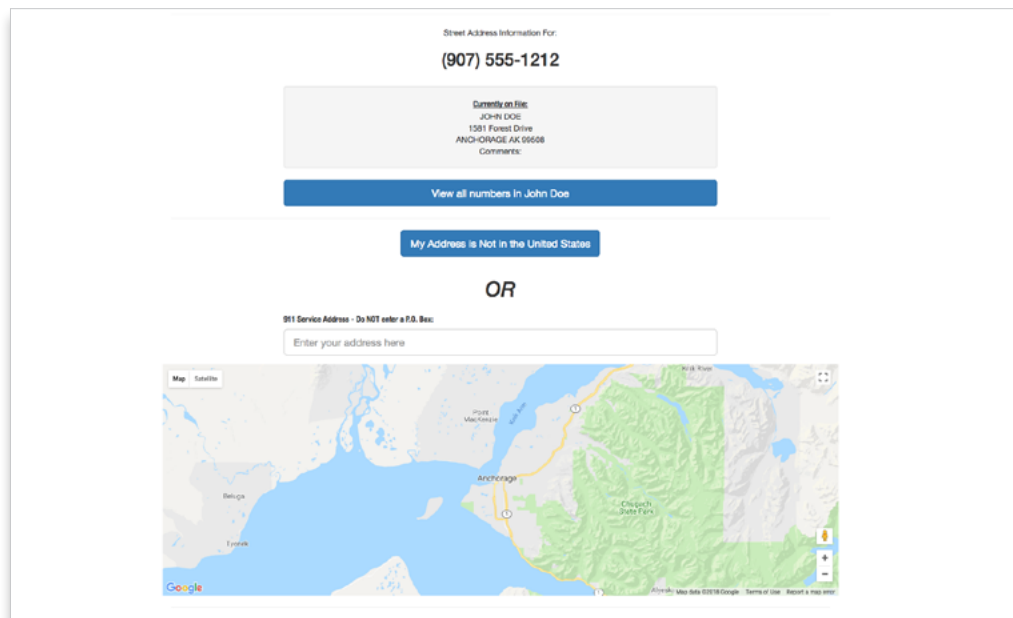
STEP 2 – SET YOUR EMERGENCY RESPONSE e911 LOCATION

Your telephone line will remain disabled until e911 response location is set.

Note: If you are porting an existing telephone number(s), you must complete this step after the port is complete.

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1. Open a web browser and go to <https://oneplace.alaskacomunications.com>
2. Log in with your 10-digit telephone number and password.
3. Navigate to **SETTINGS**
 - a. Set your e911 location
 - b. Confirm your e911 address or follow the on-screen instructions to update



The screenshot shows a web interface for setting an e911 location. At the top, it displays "Street Address Information For: (907) 555-1212". Below this is a box labeled "Currently on file:" containing the name "JOHN DOE", address "1581 Forest Drive", and city "ANCHORAGE AK 99508". A button "View all numbers in John Doe" is below. A blue button "My Address is Not in the United States" is also present. Below this is the word "OR" and a text input field "911 Service Address - Do NOT enter a P.O. Box:" with the placeholder "Enter your address here". At the bottom is a Google Maps interface showing a map of Anchorage, Alaska, with a location marker.

Click [here](#) for a Show Me How video.

STEP 3 - SET UP VOICEMAIL

1. Dial *95 from your telephone handset.
2. Follow the prompts to set
 - a. Recorded name
 - b. Password
 - c. Greeting

If you still need assistance with your OBi IP desk phone, please open a support ticket through your AccountView portal.