



# CLOUD PHONE SOLUTION BUILT TO IMPROVE BUSINESS EFFICIENCY

With Alaska Communications Voice over Internet service, you get HD Voice delivered reliably over Alaska’s most advanced network. Voice over Internet service is a flexible phone communications system with low costs, a user web portal for easy service changes, and mobility capabilities for remote and mobile workers. Enjoy premium business-class phones with local and long distance minutes, and phone features that improve employee productivity and efficiency.

## CUSTOMER SERVICE

- Reliable support staff that will assist you in setting up, maintaining, and updating your phone service in the cloud
- Dedicated technical support staff to help answer questions
- Customer resource center that includes comprehensive tools and administrator guides

## LOW UPFRONT COSTS

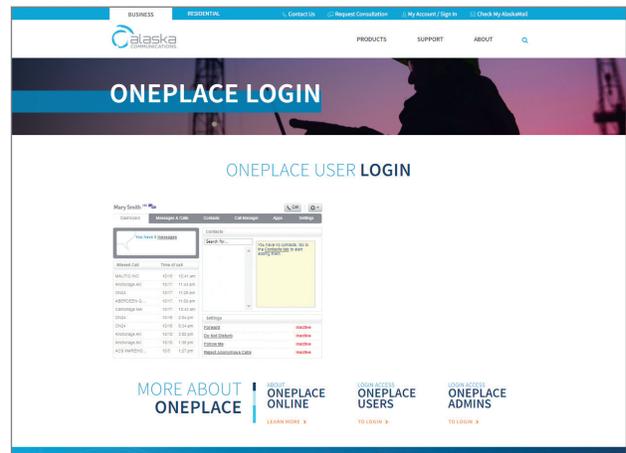
Since Alaska Communications provides the equipment, services, and software in the cloud, there are minimum upfront costs.

## ENHANCED PRODUCTIVITY

Unified messaging integrates diverse communications media such as email and voicemail. You can increase employee productivity by routing office and mobile communications to your web portal.

## SIMPLIFIED ADMINISTRATION

Through our web-based customer portal, you can easily manage your office phone features effectively and efficiently.



# IMPROVE BUSINESS EFFICIENCY

## ALASKA VOICE® MOBILE APP



You can have all the features of your Voice over Internet office phone system on your smartphone, tablet, or PC. Visit Google Play or the Apple App Store to learn more.

## SCALABLE

Get a flexible phone system that adapts and grows with your business without high upfront costs.

## INTEROFFICE COMMUNICATION

You'll have a single phone system for multiple business locations.

## LATEST TECHNOLOGY

Since Alaska Communications provides and maintains the equipment and technology, your business will be protected against outdated technology.

## ENHANCED HD VOICE

Alaska Communications' high definition (HD) voice capability increases sound clarity to provide a better call experience. The HD voice enhancement provides clearer overall sound quality, delivered over Alaska's most reliable network.

# GET THE MOST OUT OF YOUR PHONE SYSTEM

## INCLUDED VOICE OVER INTERNET SERVICE FEATURES



CUSTOMER FAVORITE FEATURE

### ALASKA VOICE® APP

Get all the features of your office phone system on your mobile phone, tablet, or PC.



CUSTOMER FAVORITE FEATURE

### FIND ME, FOLLOW ME

Receive up to 5 calls at any number of designated phones, whether ringing all at once, or in sequence.



CUSTOMER FAVORITE FEATURE

### MUSIC ON HOLD

Play the music of your choice or recorded messages that advertise your business when callers are on hold.



CUSTOMER FAVORITE FEATURE

### AUTO ATTENDANT

Direct incoming callers to the appropriate department or employee with a voice prompt.



CUSTOMER FAVORITE FEATURE

### UNAVAILABLE CALL FORWARDING

In the event that your connection fails, incoming calls will be forwarded to a designated phone number.



CUSTOMER FAVORITE FEATURE

### VISUAL VOICEMAIL

View, play, or forward messages in your voicemail box.



### CALL FORWARD

Automatically route your incoming calls to another phone number.



### CALL JUMP

Switch a conversation to a mobile phone mid-call.



### CALL PICKUP

Answer calls that come in on a directory number other than your own.



### CALL SCREENING

Screen unwanted calls or send directly to voicemail.



### CALL TRANSFER

Relocate an existing call to another telephone or attendant console.



### DO NOT DISTURB

Allows you to block your line temporarily to prevent incoming calls.



### INTEGRATED CONTACTS LIST

Keep your directory synchronized in all locations where you access it.



### SIMULTANEOUS RING

Have multiple phones ring simultaneously when calls are received on your phone number.



### SPEED DIAL

Program and place a call by pressing fewer keys.



### WEB PORTAL ADMINISTRATOR

Easy-to-use web interface for administrators to move, add, or change phone services at the click of a mouse.



To learn more, visit [alaskacommunications.com/VOIP](http://alaskacommunications.com/VOIP), email us at [tellmemore@acsalaska.com](mailto:tellmemore@acsalaska.com), or call 1-855-907-7001.