With Alaska Communications Voice over Internet service, you get HD Voice delivered reliably over Alaska’s most advanced network. Voice over Internet service is a flexible phone communications system with low costs, a user web portal for easy service changes, and mobility capabilities for remote and mobile workers. Enjoy premium business-class phones with local and long distance minutes, and phone features that improve employee productivity and efficiency.

**CLOUD PHONE SOLUTION BUILT TO IMPROVE BUSINESS EFFICIENCY**

**CUSTOMER SERVICE**
- Reliable support staff that will assist you in setting up, maintaining, and updating your phone service in the cloud
- Dedicated technical support staff to help answer questions
- Customer resource center that includes comprehensive tools and administrator guides

**LOW UPFRONT COSTS**
Since Alaska Communications provides the equipment, services, and software in the cloud, there are minimum upfront costs.

**ENHANCED PRODUCTIVITY**
Unified messaging integrates diverse communications media such as email and voicemail. You can increase employee productivity by routing office and mobile communications to your web portal.

**SIMPLIFIED ADMINISTRATION**
Through our web-based customer portal, you can easily manage your office phone features effectively and efficiently.
IMPROVE BUSINESS EFFICIENCY

ALASKA VOICE® MOBILE APP
You can have all the features of your Voice over Internet office phone system on your smartphone, tablet, or PC. Visit Google Play or the Apple App Store to learn more.

SCALABLE
Get a flexible phone system that adapts and grows with your business without high upfront costs.

INTEROFFICE COMMUNICATION
You’ll have a single phone system for multiple business locations.

LATEST TECHNOLOGY
Since Alaska Communications provides and maintains the equipment and technology, your business will be protected against outdated technology.

ENHANCED HD VOICE
Alaska Communications’ high definition (HD) voice capability increases sound clarity to provide a better call experience. The HD voice enhancement provides clearer overall sound quality, delivered over Alaska’s most reliable network.

GET THE MOST OUT OF YOUR PHONE SYSTEM
INCLUDED VOICE OVER INTERNET SERVICE FEATURES

ALASKA VOICE® APP
Get all the features of your office phone system on your mobile phone, tablet, or PC.

FIND ME, FOLLOW ME
Receive up to 5 calls at any number of designated phones, whether ringing all at once, or in sequence.

MUSIC ON HOLD
Play the music of your choice or recorded messages that advertise your business when callers are on hold.

AUTO ATTENDANT
Direct incoming callers to the appropriate department or employee with a voice prompt.

UNAVAILABLE CALL FORWARDING
In the event that your connection fails, incoming calls will be forwarded to a designated phone number.

CALL FORWARD
Automatically route your incoming calls to another phone number.

CALL JUMP
Switch a conversation to a mobile phone mid-call.

CALL PICKUP
Answer calls that come in on a directory number other than your own.

CALL SCREENING
Screen unwanted calls or send directly to voicemail.

CALL TRANSFER
Relocate an existing call to another telephone or attendant console.

DO NOT DISTURB
Allows you to block your line temporarily to prevent incoming calls.

INTEGRATED CONTACTS LIST
Keep your directory synchronized in all locations where you access it.

SIMULTANEOUS RING
Have multiple phones ring simultaneously when calls are received on your phone number.

SPEED DIAL
Program and place a call by pressing fewer keys.

WEB PORTAL ADMINISTRATOR
Easy-to-use web interface for administrators to move, add, or change phone services at the click of a mouse.

To learn more, visit alaskacommunications.com/VOIP, email us at tellmemore@acsalaska.com, or call 1-855-907-7001.