



# RELIABLE. SYMMETRICAL. SUPERIOR.

A CONNECTION YOU CAN COUNT ON.

MAXIMIZE PRODUCTIVITY WHEN OPERATING WEB AND CLOUD-BASED SERVICES WITH AN UNLIMITED, DEDICATED INTERNET CONNECTION.

## CONNECTIONS ARE EVERYTHING

As more businesses increasingly rely on virtualization and cloud-based services, the requirement for reliable internet becomes greater for maintaining day-to-day operations. Having a fast, symmetrical and reliable connection can help maximize internal productivity levels, positively affecting your customers' experience and setting you apart from the competition. That's why Alaska Communications offers Dedicated Internet Access (DIA) — the most reliable, highest-performing internet service available.

With DIA, you can successfully manage and share critical, time-sensitive data over a dedicated high-speed connection. Whether you're uploading files to the cloud or monitoring remote, real-time operations, DIA delivers consistent, high-speed bandwidth for superior performance.

## ACHIEVE GREATER OPERATIONAL EFFICIENCY

DIA provides a carrier-class, dedicated connection to Alaska Communications core network, ensuring constant connectivity and consistent speeds no matter the time of day or how many neighboring businesses are online. With speeds from 1Mbps to 1Gbps, DIA can support businesses of all sizes while delivering the same quality connection and service-level objectives required by the largest enterprises. From 24/7 active monitoring and technical support to 99.9% service availability and low latency, DIA is the connection leading you to greater operational efficiency.

## DISCOVER THE BENEFITS

### MAXIMIZE PRODUCTIVITY

Support your bottom line with a connection that provides unlimited data and seamless access to the web for sharing and sending critical information including remote access to employees.

### COMPETITIVE ADVANTAGE

Stay ahead of the competition with fast, symmetrical and reliable speeds helping you achieve greater operational efficiency.

### BUSINESS CONTINUITY

Gain built-in business continuity with Alaska Communications redundant network that targets 99.9% service availability and keeps your business, employees and customers connected.

### ROOM FOR GROWTH

DIA is built to support the increasing demand of cloud-based services. With upload speeds as high as your download speeds, DIA will help you back up and share documents to the cloud more efficiently.

### PEACE OF MIND

Have peace of mind knowing your connection is actively being monitored by a team of experts 24/7, fixing issues before you even know they exist.

### CUSTOMER EXPERIENCE

Spend more time assisting your customers and improving the customer experience with an internet connection that keeps your employees productive and operations efficient.

## EXPLORE SUPERIOR FEATURES



### UNLIMITED DATA

Freedom to connect all your devices with unlimited usage so you never experience limitations or suffer from traffic shaping and user congestion.



### DEDICATED CONNECTION

Always get the speed you pay for with carrier-class connectivity to Alaska Communications core network.



### SYMMETRICAL SPEEDS

Symmetrical upload and download speeds, ranging from 1Mbps to 1Gbps, deliver a consistent connectivity experience.



### 24/7 MONITORING AND SUPPORT

Receive around-the-clock access to our technical support team that actively monitors your connection and begins resolving issues before you call.



### STATIC IP ADDRESSES

Receive static IP addresses as needed or IP routed space to support all of your in-house services like mail, web or VPN.



### SERVICE-LEVEL OBJECTIVES

Committed to providing you with 99.9% service availability with minimal traffic latency.

## DIA WITH MANAGED ROUTER

Take DIA a step further and reduce your IT costs with managed router service. DIA with Managed Router provides all the features of standard DIA plus:



### MANAGED ROUTER

Local Alaska Communications IP engineering experts will manage IP addresses, routing protocols, DHCP and NAT/PAT including additions and changes to these configurations.



### PERFORMANCE REPORTS

Receive on-demand performance reports, keeping you informed of your connectivity performance and data throughput.