



NetStatsSM User Guide



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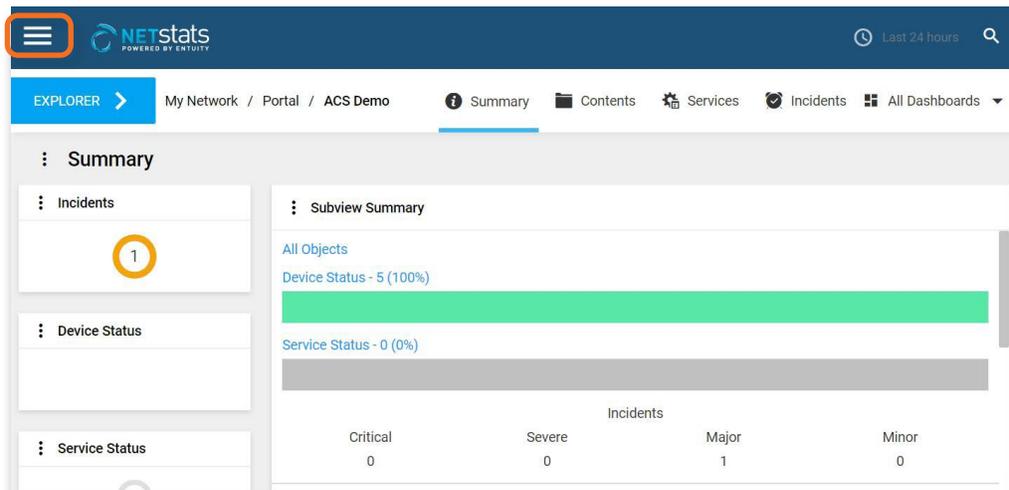
NetStats User Guide

OVERVIEW

Welcome to NetStats, your portal for network availability and performance monitoring. This guide will help you set portal preferences, navigate all your portal dashboards and device specific dashboards.

PREFERENCES

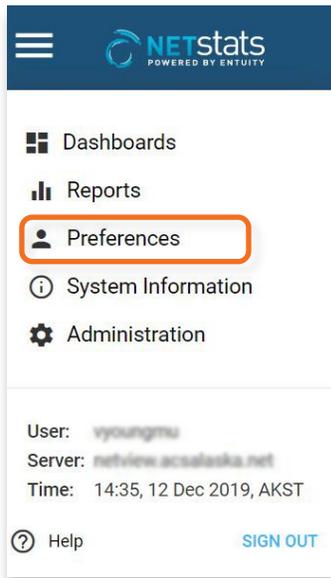
First, set your preferences to customize your portal to your desired view. To get started setting your preferences, click on the hamburger menu button located on the upper left corner.



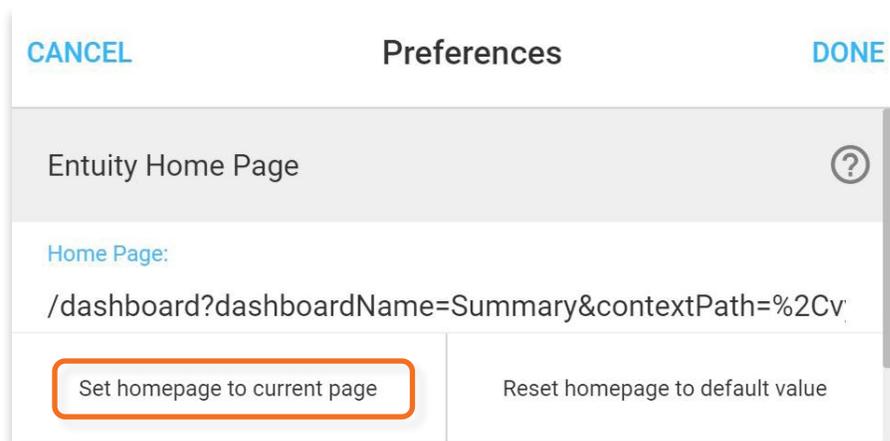
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PREFERENCES

Select 'Preferences' to manage recommended portal settings.



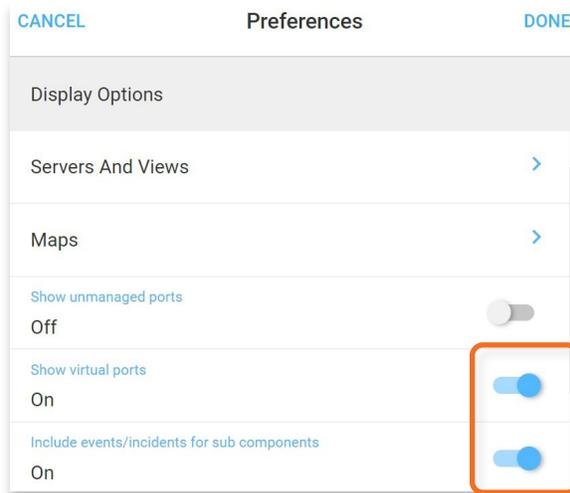
Click on 'Set homepage to current page' to ensure you are taken directly to your summary dashboard after you first log in.



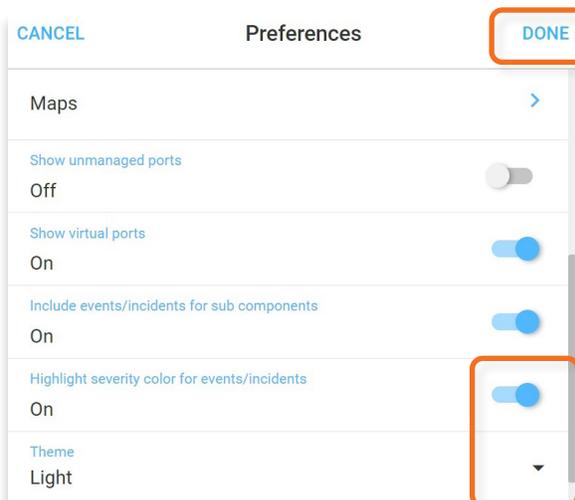
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PREFERENCES

Under Display Options, turn on 'Show virtual ports' (mandatory function) and 'Include events/incidents for sub components' (mandatory function).



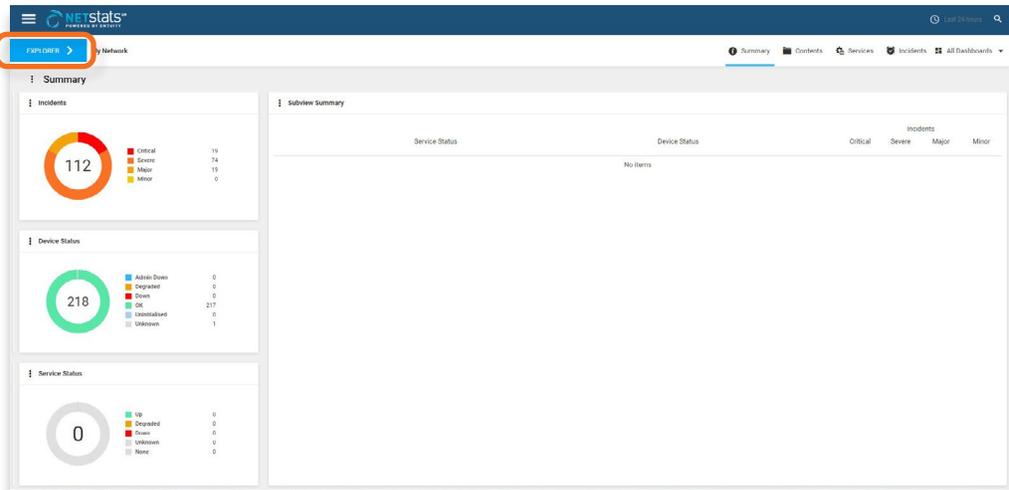
A recommended setting that is cosmetic and optional that should be turned on is 'Highlight severity color for events/incidents.' You can also choose your preferred display theme (Light/Dark) by selecting the menu next to 'Theme.' Once settings are updated, click the 'Done' button located in the upper right corner.



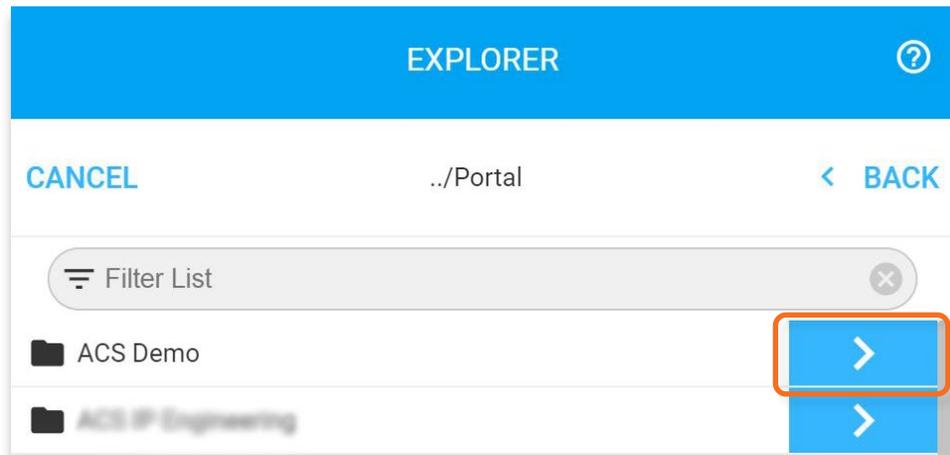
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VIEW DEVICES

To access your device-specific dashboards, select the 'Explorer' menu located on the left side of your portal.



In Explorer, you can access your company folder, displaying your network information. There is also an ACS Demo folder available to test portal functionality. Click the blue arrow next to the folder you wish to view.



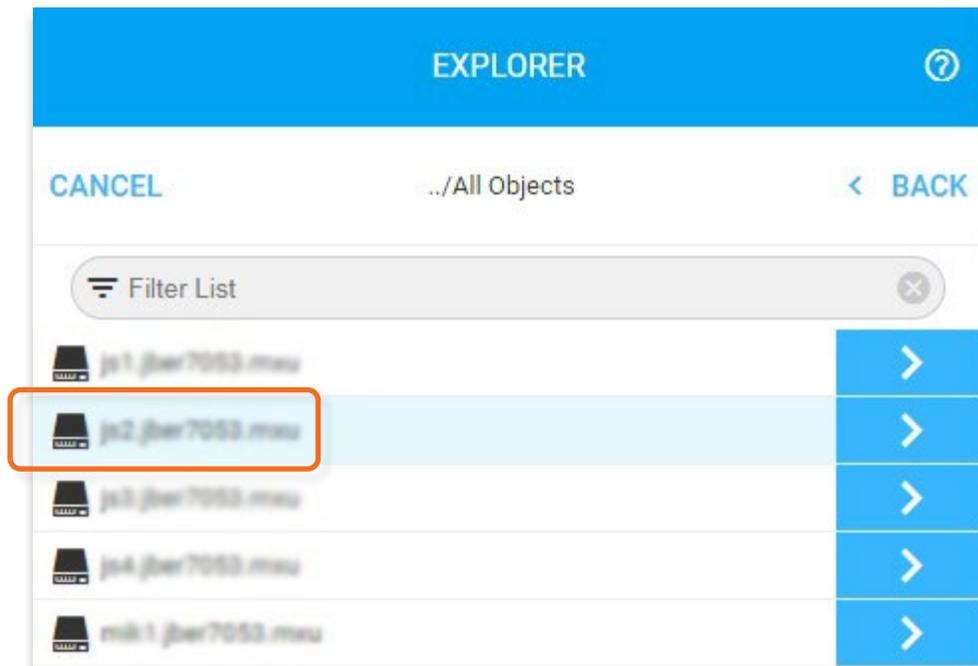
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VIEW DEVICES

Click the blue arrow next to 'All Objects' to drill down to the contents of the folder.



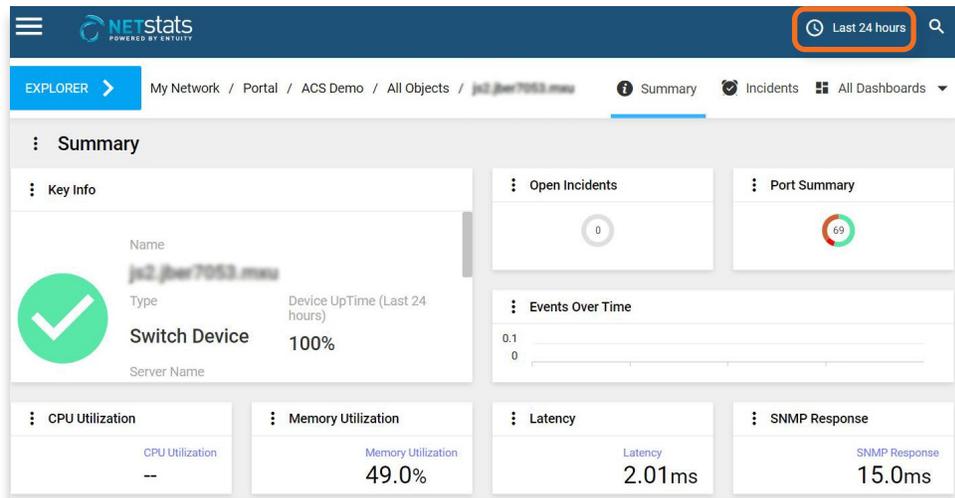
Next, click on the device name you wish to view. Note, directly clicking on the name will replace your current view in the dashboard.



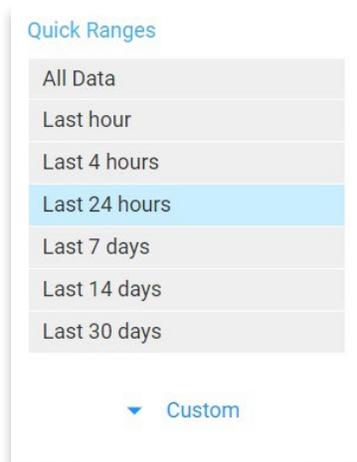
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MODIFY DATE RANGES

To change the date ranges for a specific device, select the 'Last 24 hours' button located on the top right corner.



A box will appear where you can select your preferred date ranges.



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DEVICE DASHBOARDS

To view more about device-specific data, select the 'All Dashboards' drop-down menu located on the right side of your portal.

The screenshot displays the NetStats user interface for a specific device. The top navigation bar includes 'EXPLORER', 'My Network / Portal / ACG Demo / All Objects / jst2_jstn7083.nsw', and a search icon. The main content area is divided into several sections:

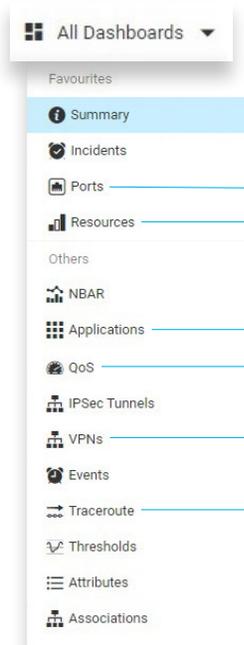
- Summary:** Shows a green checkmark icon, the device name 'jst2_jstn7083.nsw', type 'Switch Device', and a 'Device Up Time (Last 24 hours)' of 100%. The server name is 'msapoller420-pro-cwv.asnsales.net'.
- Open Incidents:** A circular gauge showing 0 incidents, categorized by severity: Critical (0), Severe (0), Major (0), and Minor (0).
- Port Summary:** A circular gauge showing 69 ports, categorized by status: Up (69), Down (0), and Overloaded (0).
- Device Info:** A table of device details:

Property	Value	Manufacturer	Manufacturer
Device Type	Ethernet Switch	Model	JN10004-0000
Display Name	jst2_jstn7083.nsw	Ported IP Address	88.182.214.218
Last Reboot Time	23:47:10 Jun 10 19	Serial Number	880000000000
Managed Since	07:17:28 Mar 2019	Version	15.1R6.7
Management Level	Full	Zone	None
- Events Over Time:** A line graph showing event frequency over time from 18:00 to 09:00.
- CPU Utilization:** A bar chart showing 'No data available'.
- Memory Utilization:** A bar chart showing 49.0% memory utilization.
- Latency:** A line graph showing a latency of 1.94ms.
- SNMP Response:** A line graph showing a response time of 18.0ms.

The 'All Dashboards' menu on the right side is highlighted with a red circle, showing a list of dashboard options including Summary, Incidents, Ports, Resources, Others, NBAR, Applications, DDoS, IPsec Tunnels, VPNs, Events, Traceroute, Thresholds, Attributes, and Associations.

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DEVICE DASHBOARDS GLOSSARY



Ports: Dashboard to display all ports under monitoring for a specific device, which includes a status summary, list of ports by speed, unused ports, and physical vs. virtual ports.

Resources: View performance statistics on a device (as available) to include processors, memory, power supplies, modules, sensors, fans, and router buffers.

Applications: Dashboard is currently under development for future product enhancement.

QoS: On devices that are QoS (prioritization) enabled, this dashboard is used to monitor the mapping of your traffic to priority queues, providing visibility on your network bandwidth and ultimately helping you prioritize your mission-critical communications.

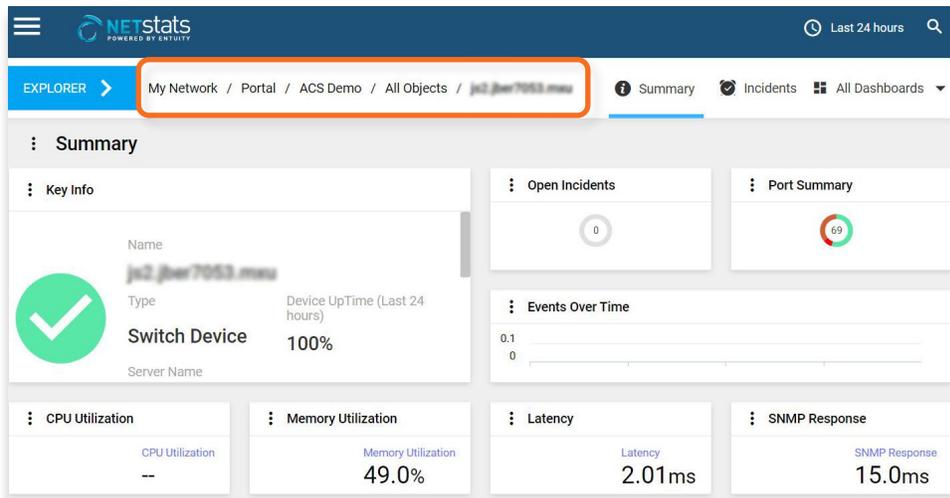
VPNs: This dashboard allows you to view virtual private networks and their traffic statistics, giving visibility to all site locations.

Traceroute: A diagnostic tool used to determine the root cause of the inability to reach a device. Traceroute shows all the hops on the route between the monitoring service and the device under monitoring.

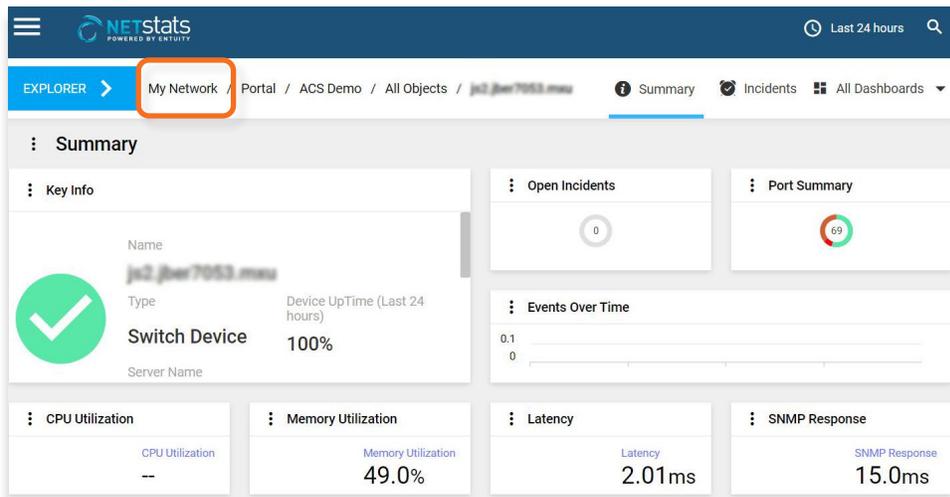
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BREADCRUMBS NAVIGATION

To get familiar with the breadcrumbs navigator, which is located next to the Explorer menu, click on any of the previous views to quickly jump to previous dashboard views.



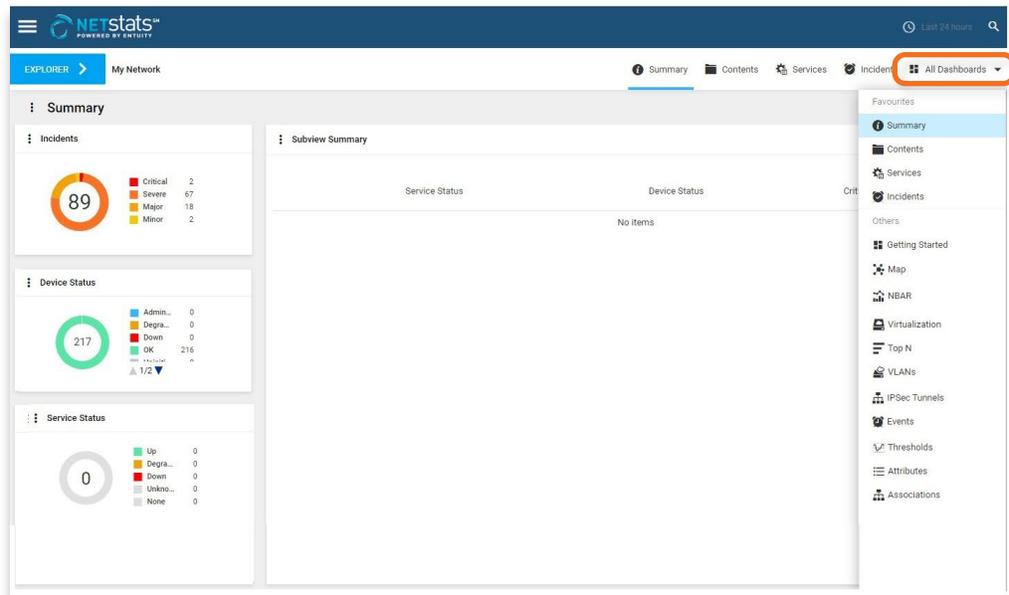
Click on 'My Network' to return to summary view where you can access 'All Dashboards.'



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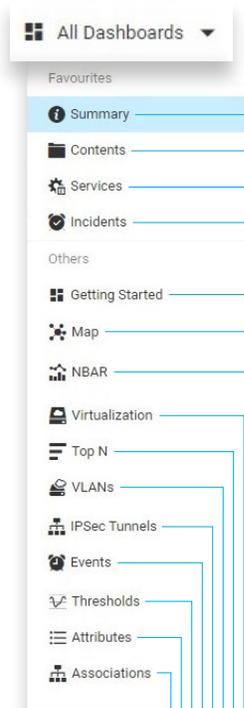
ALL DASHBOARDS

Select the 'All Dashboards' drop-down menu located on the right side of your portal.



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DASHBOARDS GLOSSARY



Summary: A dashboard that gives you a summary of information about the health of all objects (devices, services, applications, etc.) contained in child views (view inside another view). This is a dynamic dashboard—information displayed will change depending upon the context in which it is opened.

Contents: Similar to the summary dashboard, contents show individual objects and child views without showing a full health summary.

Services: Allows you to set and view SLA goals for Network components, performance, and applications.

Incidents: Interface to display all current or past “incidents” or alarms. By default, it will show all open alarms for the current view.

Getting Started: A support page where you can access training materials.

Map: Visual depiction of all your devices in the current view, their status, and the connections between them.

NBAR: Supports Cisco-specific application traffic monitoring.

Virtualization: Used when you are monitoring servers that support virtualized infrastructure.

Top N: A list of “real-time” top offenders of a specific metric. Metrics include: Inbound Discards, Inbound Utilization, Inbound Fault, Talkers, Outbound Discards, Outbound Utilization, Outbound Fault, Listeners, CPU Utilization, Memory Utilization, and Response Time.

VLANs: View a list of devices and ports on a specific VLAN located on your network.

IPsec Tunnels: View a list of virtual private tunnels located on your network.

Events: View the individual events that make up an alarm incident.

Thresholds: Allows you to view the current performance thresholds that generate alerts if threshold is exceeded.

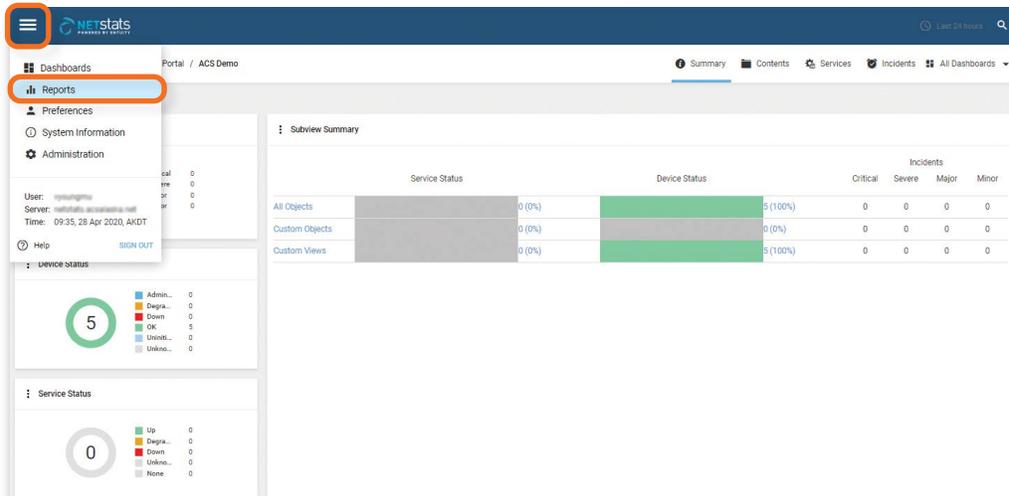
Attributes: Dashboard that is used to show the full list of information available on an object.

Associations: View that shows what objects are upstream and downstream of another object.

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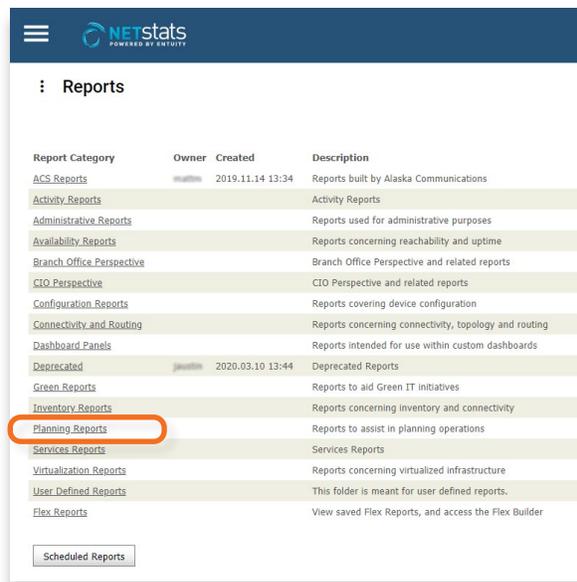
PULL ONE-TIME REPORT

In this section, you will learn how to pull, run, and save a report as a preset for later. Navigate to the reports menu page by selecting the hamburger icon located on the top left side of the NetStats Portal then select 'Reports.'



You will be taken to the reports menu page where you can choose any report category type. This example shows how to pull 'Planning Reports,' which look at performance trends and provide tools to suggest future network performance trends.

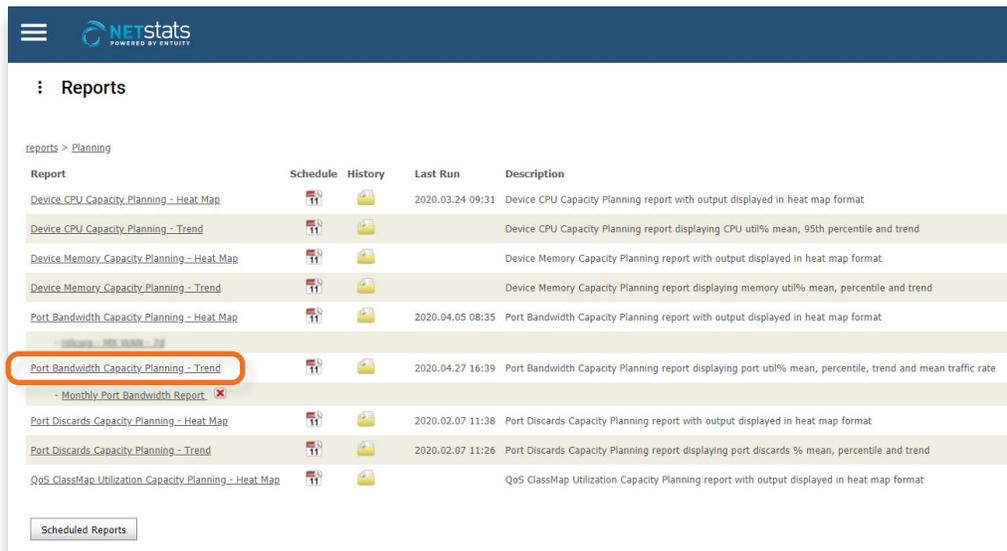
Select 'Planning Reports.'



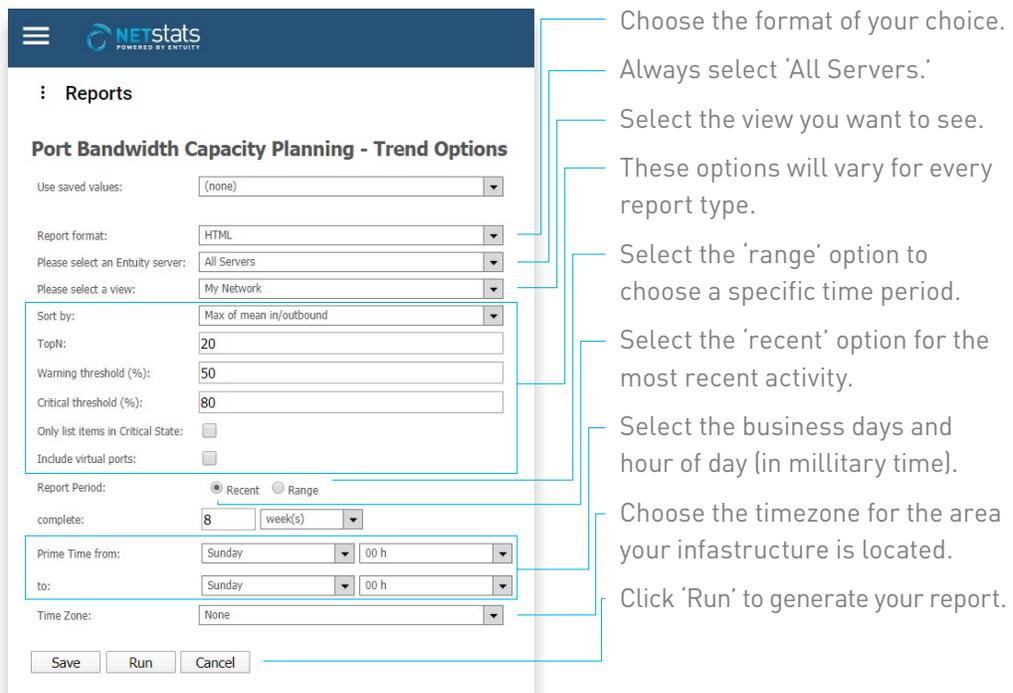
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PULL ONE-TIME REPORT

Click the report you want to generate.



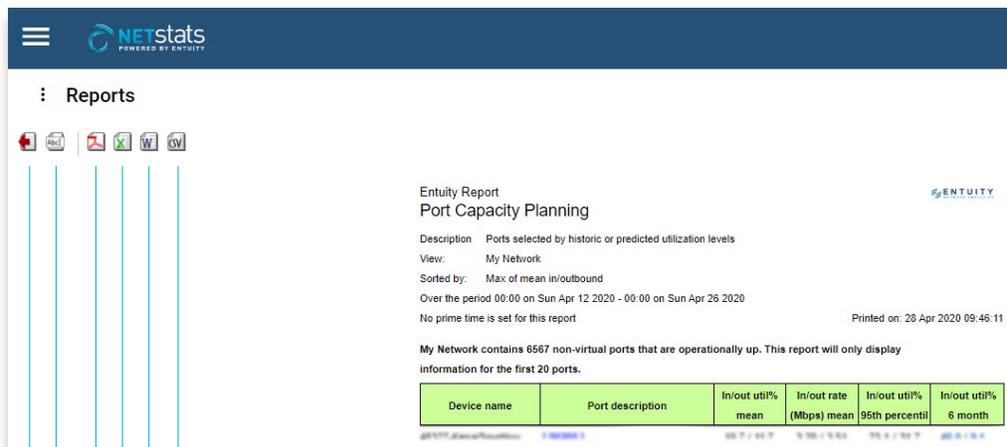
Adjust the report options accordingly.



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PULL ONE-TIME REPORT

Now that you've pulled a one-time report, the report can be exported to various file types. If you wish to change the report options, you can go back to edit or reset the settings. To select any of these options, see the buttons located on the top left side of the page.



Download CSV file

Download Word file

Download Excel file

Download PDF file

Go back to edit report options

Go back to reset selected report options

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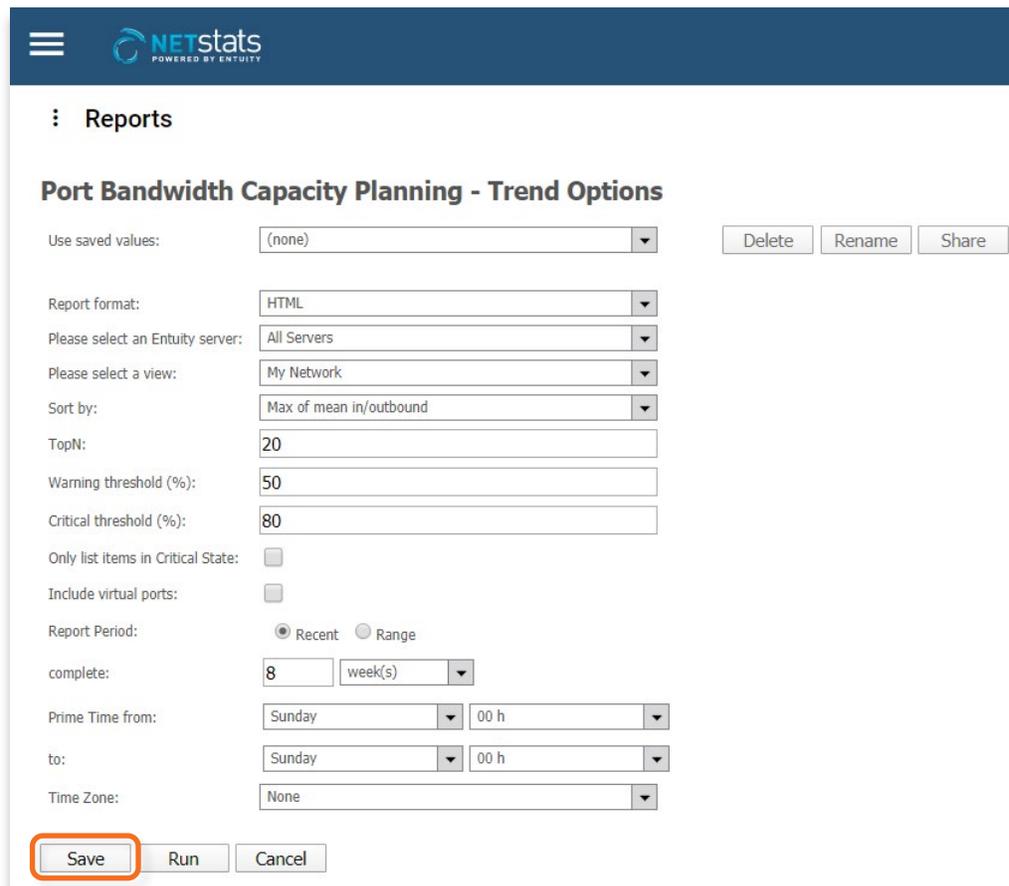
PULL RECURRING REPORT

To set up a recurring report based on the parameters of a one-time report, click on the 'reset options' button. This will take you back to the reports options page.



Otherwise, to navigate to the reports options page and pull a recurring report, repeat the navigation instructions, under 'Pulling One-Time Reports,' until you get to the reports options page.

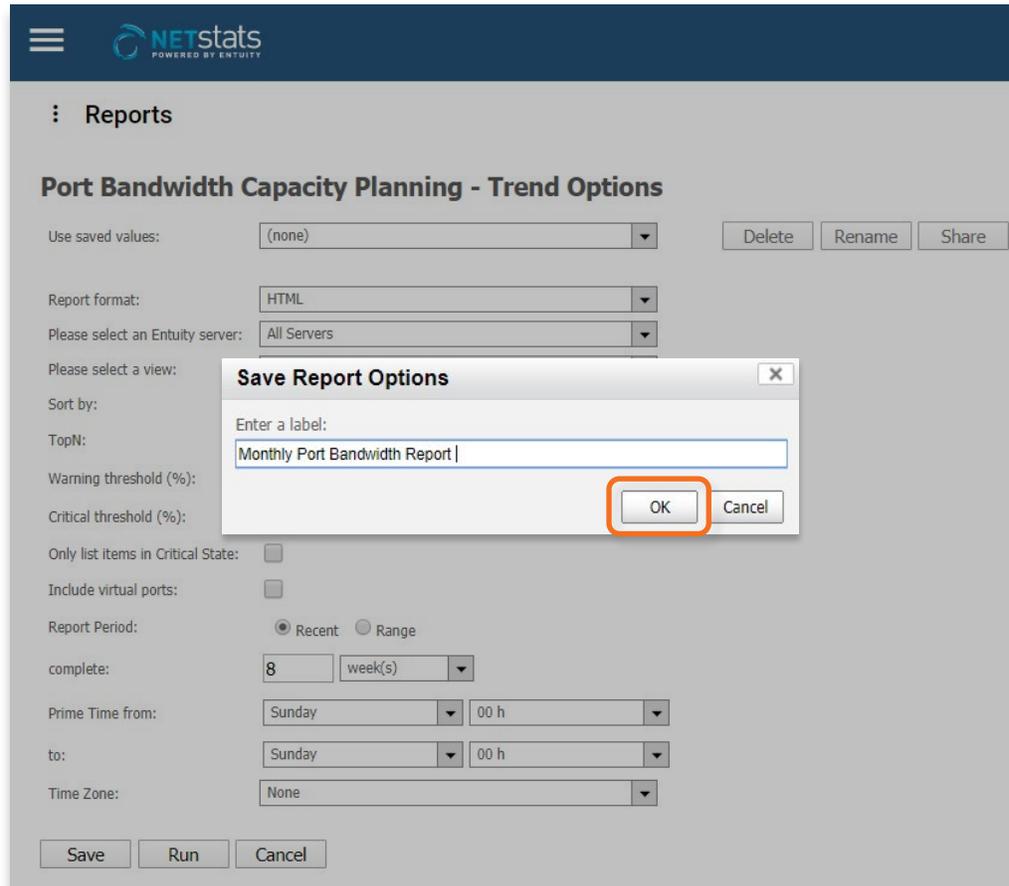
When your report options are set accordingly, select 'Save' at the bottom of the page to create a recurring report.

A screenshot of the NetStats web interface showing the configuration page for a report. The page has a dark blue header with the NetStats logo and the text "POWERED BY ENTUITY". Below the header, there is a white navigation bar with a hamburger menu icon on the left and the word "Reports" in the center. The main content area is titled "Port Bandwidth Capacity Planning - Trend Options". It contains several configuration options: "Use saved values:" with a dropdown menu set to "(none)", "Report format:" with a dropdown menu set to "HTML", "Please select an Entuity server:" with a dropdown menu set to "All Servers", "Please select a view:" with a dropdown menu set to "My Network", "Sort by:" with a dropdown menu set to "Max of mean in/outbound", "TopN:" with a text input field containing "20", "Warning threshold (%):" with a text input field containing "50", "Critical threshold (%):" with a text input field containing "80", "Only list items in Critical State:" with an unchecked checkbox, "Include virtual ports:" with an unchecked checkbox, "Report Period:" with radio buttons for "Recent" (selected) and "Range", "complete:" with a text input field containing "8" and a dropdown menu set to "week(s)", "Prime Time from:" with a dropdown menu set to "Sunday" and a time input field set to "00 h", "to:" with a dropdown menu set to "Sunday" and a time input field set to "00 h", and "Time Zone:" with a dropdown menu set to "None". At the bottom of the page, there are three buttons: "Save" (highlighted with an orange circle), "Run", and "Cancel".

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PULL REOCCURRING REPORT

Type in the associated name and select 'OK.'



The screenshot shows the NetStats interface with the 'Reports' section active. The main configuration area is titled 'Port Bandwidth Capacity Planning - Trend Options'. It includes several settings: 'Use saved values' set to '(none)', 'Report format' set to 'HTML', 'Please select an Entuity server' set to 'All Servers', 'Please select a view' (empty), 'Sort by:' (empty), 'TopN:' (empty), 'Warning threshold (%)' (empty), 'Critical threshold (%)' (empty), 'Only list items in Critical State:' (unchecked), 'Include virtual ports:' (unchecked), 'Report Period:' with 'Recent' selected and 'Range' unselected, 'complete:' set to '8' and 'week(s)', 'Prime Time from:' set to 'Sunday' at '00 h', 'to:' set to 'Sunday' at '00 h', and 'Time Zone:' set to 'None'. At the bottom are 'Save', 'Run', and 'Cancel' buttons. A modal dialog box titled 'Save Report Options' is overlaid, with a text input field containing 'Monthly Port Bandwidth Report' and 'OK' and 'Cancel' buttons. The 'OK' button is highlighted with an orange box.

A notification will automatically pop up that your report options have been successfully saved. Click 'OK.'

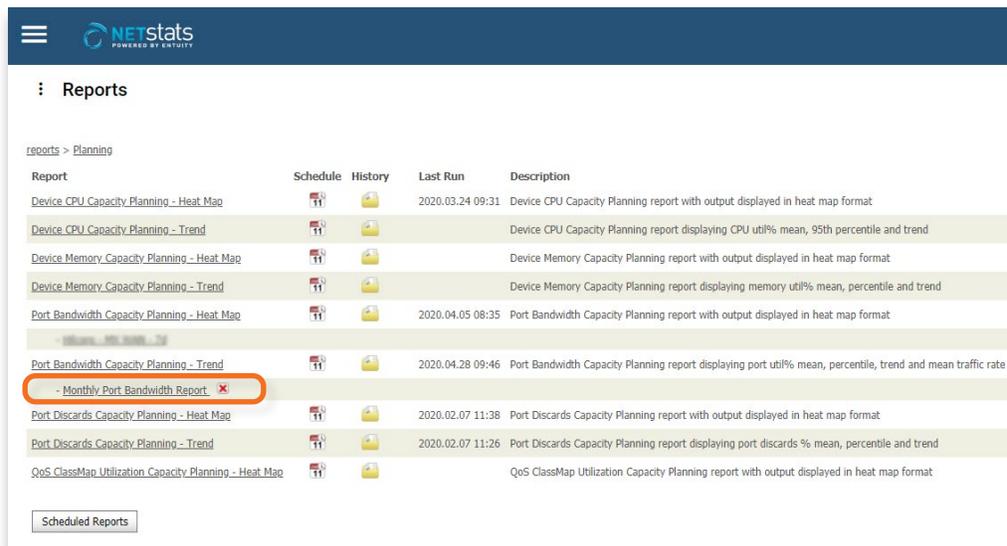


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PULL REOCCURRING REPORT

The preset is now saved under the report menu. To view a saved report, go back to the Reports page (tip: click on the hamburger icon located on the top left > Reports > Planning Reports).

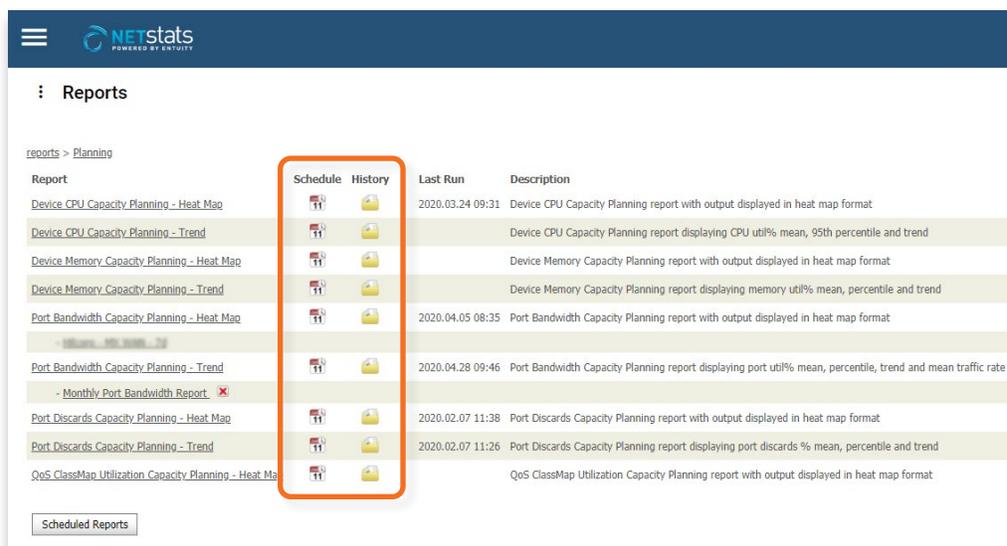
Notice that the report can be viewed under the saved values. To delete the report preset at any time, click the 'X' button located next to the report name.



The screenshot shows the 'Reports' page in NetStats. The page title is 'Reports' and the breadcrumb is 'reports > Planning'. Below the title is a table with columns: Report, Schedule, History, Last Run, and Description. The table lists several reports, including 'Device CPU Capacity Planning - Heat Map', 'Device CPU Capacity Planning - Trend', 'Device Memory Capacity Planning - Heat Map', 'Device Memory Capacity Planning - Trend', 'Port Bandwidth Capacity Planning - Heat Map', 'Port Bandwidth Capacity Planning - Trend', 'Monthly Port Bandwidth Report', 'Port Discards Capacity Planning - Heat Map', 'Port Discards Capacity Planning - Trend', and 'QoS ClassMap Utilization Capacity Planning - Heat Map'. The 'Monthly Port Bandwidth Report' row is highlighted with a red box, and the 'X' button next to its name is also highlighted with a red box. Below the table is a 'Scheduled Reports' button.

Report	Schedule	History	Last Run	Description
Device CPU Capacity Planning - Heat Map			2020.03.24 09:31	Device CPU Capacity Planning report with output displayed in heat map format
Device CPU Capacity Planning - Trend				Device CPU Capacity Planning report displaying CPU util% mean, 95th percentile and trend
Device Memory Capacity Planning - Heat Map				Device Memory Capacity Planning report with output displayed in heat map format
Device Memory Capacity Planning - Trend				Device Memory Capacity Planning report displaying memory util% mean, percentile and trend
Port Bandwidth Capacity Planning - Heat Map			2020.04.05 08:35	Port Bandwidth Capacity Planning report with output displayed in heat map format
Port Bandwidth Capacity Planning - Trend			2020.04.28 09:46	Port Bandwidth Capacity Planning report displaying port util% mean, percentile, trend and mean traffic rate
Monthly Port Bandwidth Report				
Port Discards Capacity Planning - Heat Map			2020.02.07 11:38	Port Discards Capacity Planning report with output displayed in heat map format
Port Discards Capacity Planning - Trend			2020.02.07 11:26	Port Discards Capacity Planning report displaying port discards % mean, percentile and trend
QoS ClassMap Utilization Capacity Planning - Heat Map				QoS ClassMap Utilization Capacity Planning report with output displayed in heat map format

The schedule and history buttons are now active. The schedule icons let you edit your report preset and the history icons let you see previously scheduled run instances of a report.



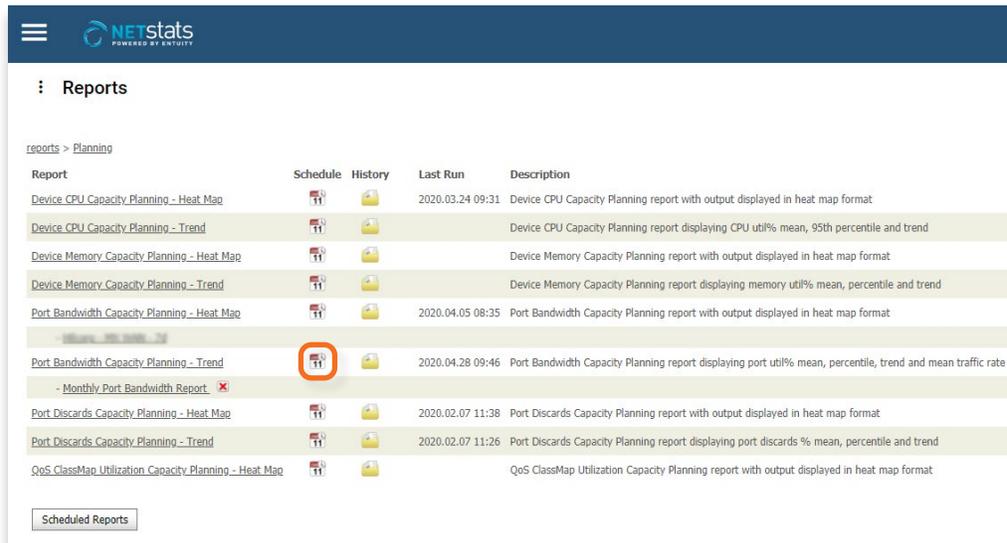
The screenshot shows the 'Reports' page in NetStats, identical to the previous one. However, the 'Schedule' and 'History' columns are highlighted with a red box, indicating that these buttons are now active. The 'Monthly Port Bandwidth Report' row is still highlighted with a red box, and the 'X' button next to its name is also highlighted with a red box. Below the table is a 'Scheduled Reports' button.

Report	Schedule	History	Last Run	Description
Device CPU Capacity Planning - Heat Map			2020.03.24 09:31	Device CPU Capacity Planning report with output displayed in heat map format
Device CPU Capacity Planning - Trend				Device CPU Capacity Planning report displaying CPU util% mean, 95th percentile and trend
Device Memory Capacity Planning - Heat Map				Device Memory Capacity Planning report with output displayed in heat map format
Device Memory Capacity Planning - Trend				Device Memory Capacity Planning report displaying memory util% mean, percentile and trend
Port Bandwidth Capacity Planning - Heat Map			2020.04.05 08:35	Port Bandwidth Capacity Planning report with output displayed in heat map format
Port Bandwidth Capacity Planning - Trend			2020.04.28 09:46	Port Bandwidth Capacity Planning report displaying port util% mean, percentile, trend and mean traffic rate
Monthly Port Bandwidth Report				
Port Discards Capacity Planning - Heat Map			2020.02.07 11:38	Port Discards Capacity Planning report with output displayed in heat map format
Port Discards Capacity Planning - Trend			2020.02.07 11:26	Port Discards Capacity Planning report displaying port discards % mean, percentile and trend
QoS ClassMap Utilization Capacity Planning - Heat Ma				QoS ClassMap Utilization Capacity Planning report with output displayed in heat map format

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RUN A SCHEDULED REPORT

Select the schedule icon to run a scheduled report that will be sent via email.



The screenshot shows the 'Reports' section of the NetStats interface. A table lists various reports with columns for 'Report', 'Schedule', 'History', 'Last Run', and 'Description'. The 'Port Bandwidth Capacity Planning - Trend' report is highlighted, and its 'Schedule' icon (a calendar with a plus sign) is circled in red.

Report	Schedule	History	Last Run	Description
Device CPU Capacity Planning - Heat Map			2020.03.24 09:31	Device CPU Capacity Planning report with output displayed in heat map format
Device CPU Capacity Planning - Trend				Device CPU Capacity Planning report displaying CPU util% mean, 95th percentile and trend
Device Memory Capacity Planning - Heat Map				Device Memory Capacity Planning report with output displayed in heat map format
Device Memory Capacity Planning - Trend				Device Memory Capacity Planning report displaying memory util% mean, percentile and trend
Port Bandwidth Capacity Planning - Heat Map			2020.04.05 08:35	Port Bandwidth Capacity Planning report with output displayed in heat map format
Port Bandwidth Capacity Planning - Trend			2020.04.28 09:46	Port Bandwidth Capacity Planning report displaying port util% mean, percentile, trend and mean traffic rate
Monthly Port Bandwidth Report				
Port Discards Capacity Planning - Heat Map			2020.02.07 11:38	Port Discards Capacity Planning report with output displayed in heat map format
Port Discards Capacity Planning - Trend			2020.02.07 11:26	Port Discards Capacity Planning report displaying port discards % mean, percentile and trend
QoS ClassMap Utilization Capacity Planning - Heat Map				QoS ClassMap Utilization Capacity Planning report with output displayed in heat map format

Click on the 'New Schedule' button.



The screenshot shows the 'Report Schedules for Port Bandwidth Capacity Planning - Trend' page. It features a table with columns for 'Description', 'Schedule', 'Owner', 'View', 'Email', 'Last Run Time', 'Next Run Time', and 'Status'. A 'New Schedule' button is circled in red at the bottom left of the table.

Description	Schedule	Owner	View	Email	Last Run Time	Next Run Time	Status
Netstat: Netstat - Port Band	Every 4.3 wks from 08:24 01	justin	My Network/Portal/Netstat	Bianca.Danont@alaskacom.com	01-Apr-2020 09:24	01-May-2020 09:24	Completed
Demo WAN Circuits Planning	Daily at midnight	justin@signal.com	Portal/ACS Demo/Custom Vie	vanessa.vannguyen@alaskacom.com	07-Apr-2020 00:00	01-Apr-2020 00:00	Suspended

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RUN A SCHEDULED REPORT

A pop-up window will appear. This is where the reports will be created and customized.

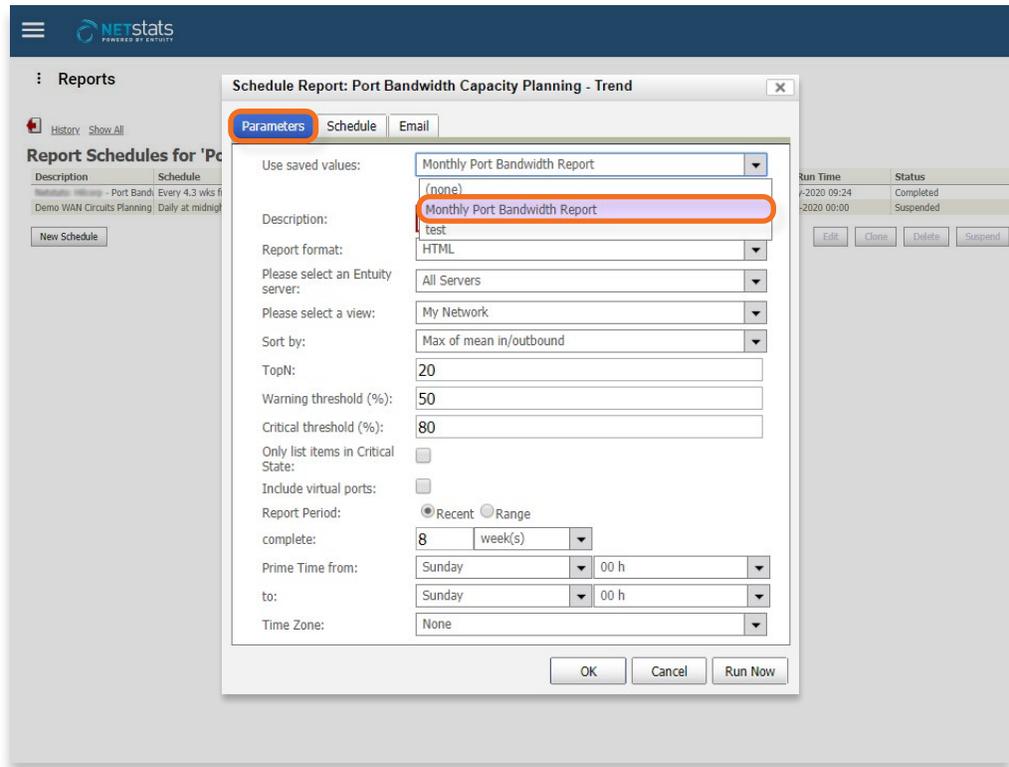
The screenshot shows the NetStats interface with a 'Schedule Report' dialog box open. The dialog box is titled 'Schedule Report: Port Bandwidth Capacity Planning - Trend' and has three tabs: 'Parameters', 'Schedule', and 'Email'. The 'Parameters' tab is active, showing various configuration options for the report. The 'Description' field is highlighted with a red border. The 'Report format' is set to 'PDF'. The 'Please select an Entuity server' is set to 'All Servers'. The 'Please select a view' is set to 'My Network'. The 'Sort by' is set to 'Max of mean in/outbound'. The 'TopN' is set to '20'. The 'Warning threshold (%)' is set to '50'. The 'Critical threshold (%)' is set to '80'. The 'Only list items in Critical State' checkbox is unchecked. The 'Include virtual ports' checkbox is unchecked. The 'Report Period' is set to 'Recent'. The 'complete' is set to '8 week(s)'. The 'Prime Time from' is set to 'Sunday 00 h'. The 'to' is set to 'Sunday 00 h'. The 'Time Zone' is set to 'None'. The dialog box has 'OK', 'Cancel', and 'Run Now' buttons at the bottom.

Run Time	Status
7-2020 09:24	Completed
2020 00:00	Suspended

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RUN A SCHEDULED REPORT

Under the 'Parameters' tab and in the first field labeled 'Use saved values,' select the saved report to receive by email.



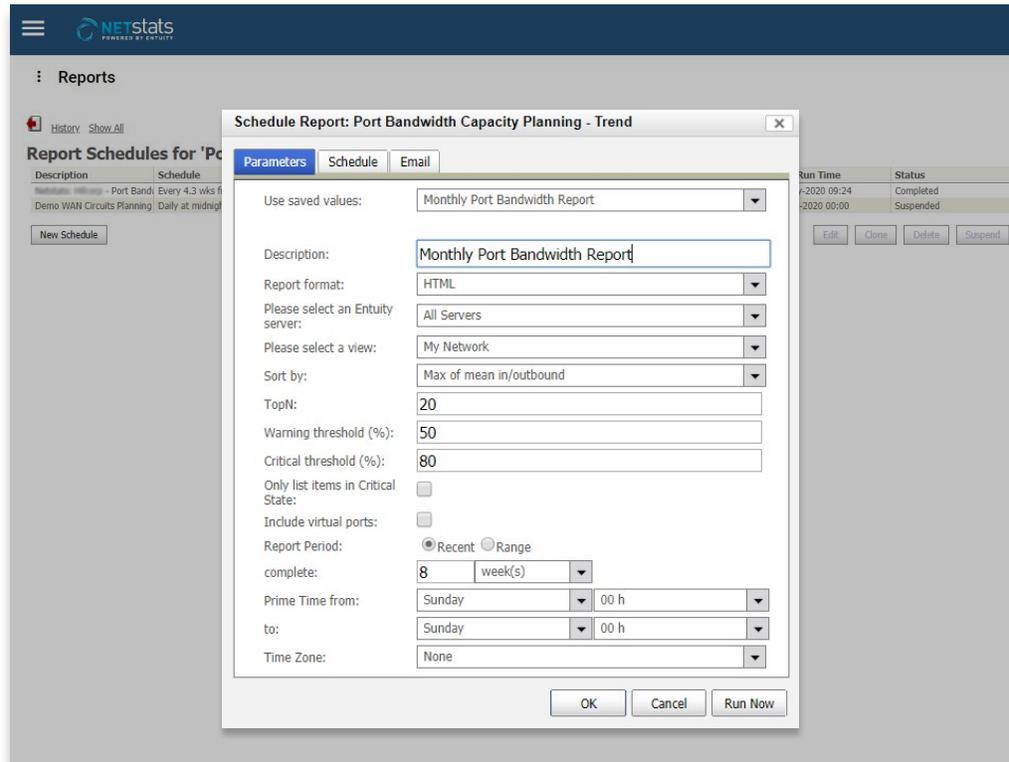
The screenshot shows the 'Schedule Report: Port Bandwidth Capacity Planning - Trend' dialog box in the NetStats application. The 'Parameters' tab is active. The 'Use saved values' dropdown menu is highlighted with an orange circle, and 'Monthly Port Bandwidth Report' is selected. Other fields include 'Description' (test), 'Report format' (HTML), 'Please select an Entuity server' (All Servers), 'Please select a view' (My Network), 'Sort by' (Max of mean in/outbound), 'TopN' (20), 'Warning threshold (%)' (50), 'Critical threshold (%)' (80), 'Only list items in Critical State' (unchecked), 'Include virtual ports' (unchecked), 'Report Period' (Recent selected, 8 week(s)), 'Prime Time from' (Sunday 00 h), 'to' (Sunday 00 h), and 'Time Zone' (None). Buttons for 'OK', 'Cancel', and 'Run Now' are at the bottom.

Run Time	Status
7-2020 09:24	Completed
2020 00:00	Suspended

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RUN A SCHEDULED REPORT

Enter the preferred description that will appear on the report.

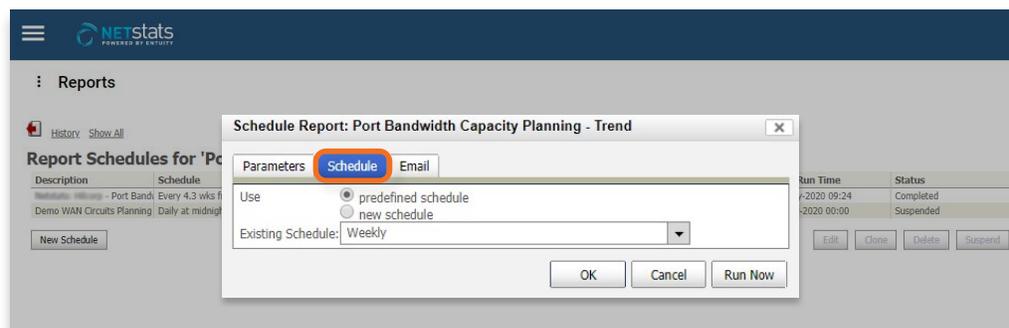


The screenshot shows the NetStats interface with a 'Schedule Report: Port Bandwidth Capacity Planning - Trend' dialog box open. The 'Parameters' tab is selected. The dialog box contains the following fields and options:

- Use saved values: Monthly Port Bandwidth Report
- Description: Monthly Port Bandwidth Report
- Report format: HTML
- Please select an Entuity server: All Servers
- Please select a view: My Network
- Sort by: Max of mean in/outbound
- TopN: 20
- Warning threshold (%): 50
- Critical threshold (%): 80
- Only list items in Critical State:
- Include virtual ports:
- Report Period: Recent Range
- complete: 8 week(s)
- Prime Time from: Sunday 00 h
- to: Sunday 00 h
- Time Zone: None

Buttons at the bottom: OK, Cancel, Run Now.

Now select the 'Schedule' tab to choose the desired parameters.



The screenshot shows the NetStats interface with the same 'Schedule Report: Port Bandwidth Capacity Planning - Trend' dialog box open, but the 'Schedule' tab is selected. The dialog box contains the following fields and options:

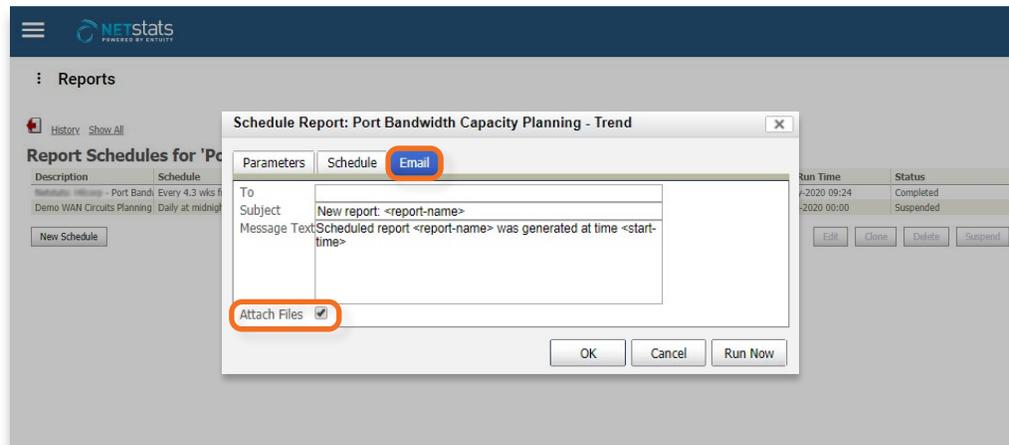
- Use: predefined schedule new schedule
- Existing Schedule: Weekly

Buttons at the bottom: OK, Cancel, Run Now.

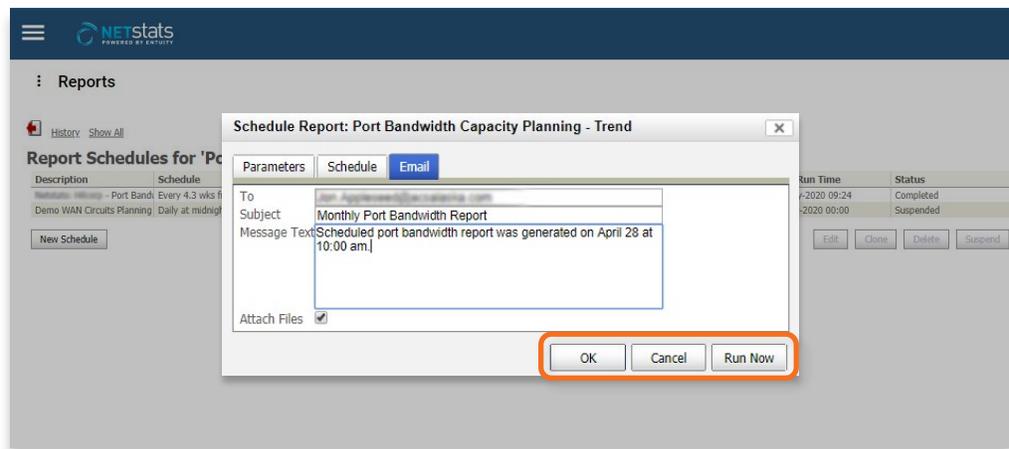
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RUN A SCHEDULED REPORT

Select the 'Email' tab to identify who will receive the scheduled report via email. Ensure the 'Attach Files' box is marked.



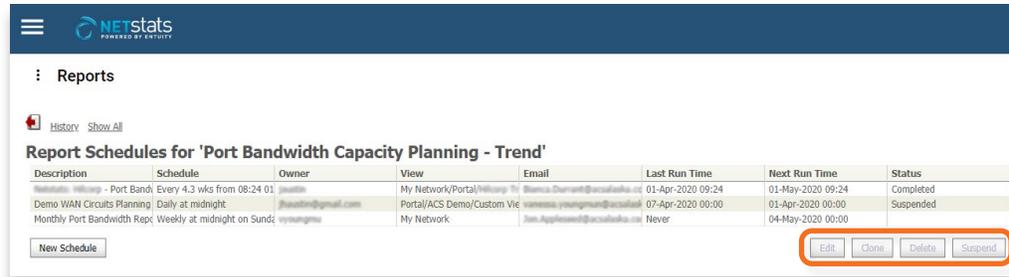
Add any custom messaging then click 'OK' to save the scheduled report or click 'Run Now' to open the report in a new tab.



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RUN A SCHEDULED REPORT

If you selected 'OK,' you are taken back to the schedule page where you can find a summary of your scheduled report. On this page, you can edit, clone, delete, or suspend the scheduled report.



The screenshot shows the NetStats interface with a 'Reports' section. It features a table titled 'Report Schedules for 'Port Bandwidth Capacity Planning - Trend'' with columns for Description, Schedule, Owner, View, Email, Last Run Time, Next Run Time, and Status. Below the table are buttons for 'New Schedule', 'Edit', 'Clone', 'Delete', and 'Suspend'.

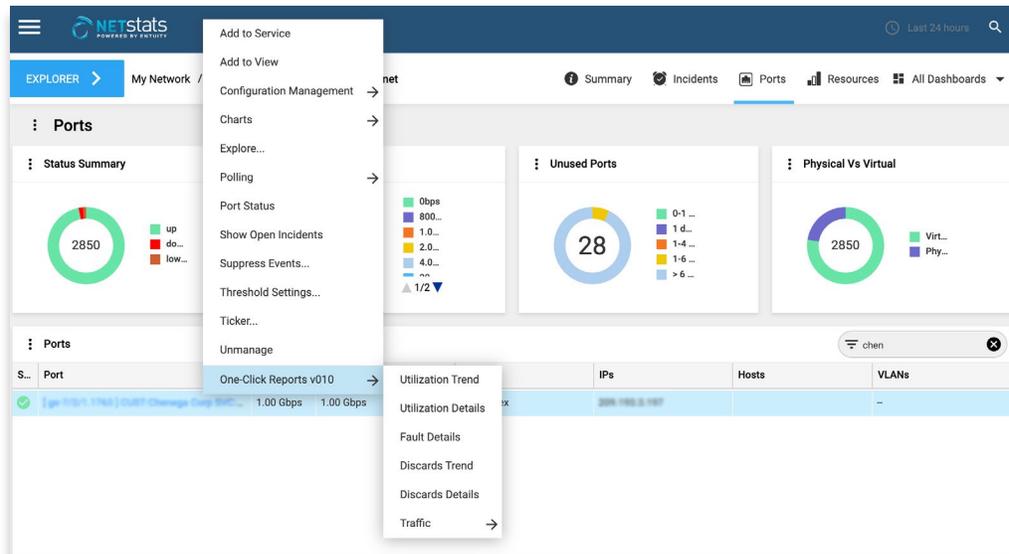
Description	Schedule	Owner	View	Email	Last Run Time	Next Run Time	Status
NetStats - MiCamp - Port Band	Every 4.3 wks from 08:24 01	jsmith	My Network/Portal/History Tr	Brian.Durant@acscsaska.co	01-Apr-2020 09:24	01-May-2020 09:24	Completed
Demo WAN Circuits Planning	Daily at midnight	jsmith@gmail.com	Portal/ACS Demo/Custom Vie	kenasa.youngman@acscsaska	07-Apr-2020 00:00	01-Apr-2020 00:00	Suspended
Monthly Port Bandwidth Rep	Weekly at midnight on Sund	jsmith	My Network	Jan.Applewood@acscsaska.co	Never	04-May-2020 00:00	

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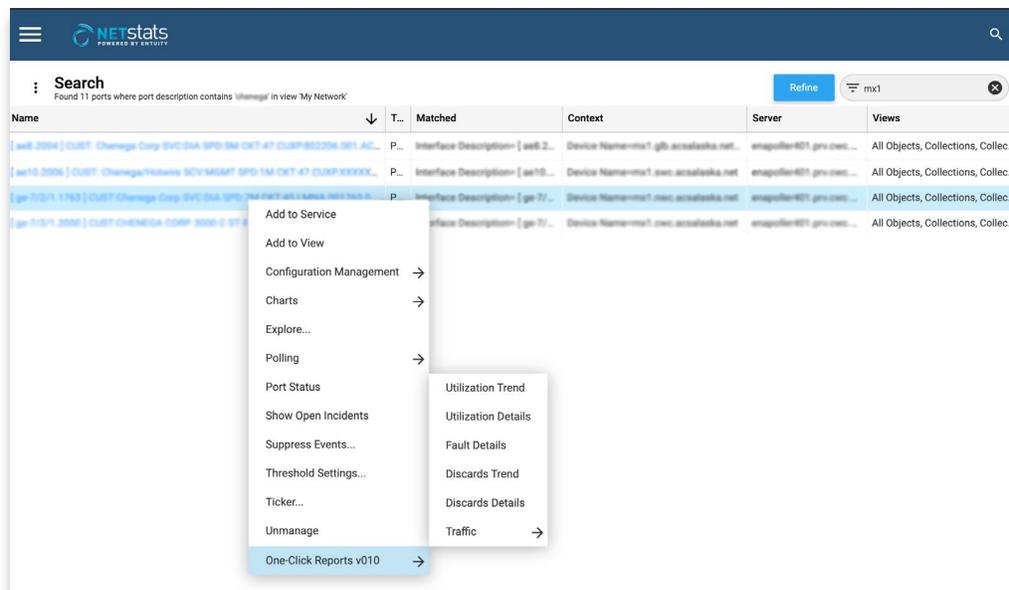
PULL A ONE-CLICK REPORT

Any time when looking at a port, right click on the object to get a one-click report. There are various instances you can pull a once-click report, which include:

In the device port list.



In a port search results list.



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PULL A ONE-CLICK REPORT

In the breadcrumbs looking at the report summary.

The screenshot displays the NetStats web interface. The breadcrumb navigation path is: My Network / All Objects / r2.ssa.acsalaska.net / [ae0] 20G to r2.pds.ae0. A context menu is open over the last breadcrumb, listing options such as 'Add to Service', 'Add to View', 'Configuration Management', 'Charts', 'Explore...', 'Polling', 'Port Status', 'Show Open Incidents', 'Suppress Events...', 'Threshold Settings...', 'Ticker...', and 'Unmanage'. The 'One-Click Reports v010' option is highlighted, and a sub-menu is visible with options: 'Utilization Trend', 'Utilization Details', 'Fault Details', 'Discards Trend', and 'Discards Details'. The main content area shows a 'Summary' page for the port, including a 'Key Info' section with a green checkmark icon, 'Name: [ae0] 20G to r2.pds.ae0', 'Type: Port', and 'Active Oper Status: 100%'. Below this is a 'General Info' section with various status and configuration details. At the bottom, there are four charts: 'Utilization' (15.7% Inbound, 69.5% Outbound), 'Traffic' (3.13Gbps Inbound, 13.9Gbps Outbound), 'Faults' (0% Inbound, 0% Outbound), and 'Discards' (0% Inbound, 0% Outbound). A 'Availability (Last 24 hrs)' bar chart shows 100% availability.

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PULL A ONE-CLICK REPORT

Examples of one-click reports are shown below.

