

Effective: September 30, 2000

INTERSTATE COMMUNICATIONS SERVICE

For the purpose of this, the following definitions shall apply:

1-800-Access

This service is unavailable at this time.

800 Service

An arrangement whereby a customer may subscribe to one or more local business lines and receive and pay for user-dialed calls from points in the other 49 States, Puerto Rico, and the U.S. Virgin Islands.

Access Line

A dedicated arrangement which connects a customer location to an ACS-LD terminal location or an ACS-LD switching center.

Administrative Change

The modification of an existing circuit or service at the customer's request which does not involve the physical rearrangement of a circuit or facility or the programming of service features. An administrative change generally involves the adjustment of records or coordinating processes to include billing record changes.

ACS-LD

Refers to ACS Long Distance, Inc.

Authorization Code

A multi-digit code, one or more of which are available to Measured Use Service customers, which enables such customers to identify individual users or groups of users, making it possible to allocate costs of the customer's long distance service.

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Authorized User

A person, firm or corporation who is authorized by the customer to be connected to the service of the customer. An authorized user must be specifically named in the application for service and a station of the private line service must be located on his premises.

Billing Record Change

A change in customer billing address.

Cancellation of Order

A customer-initiated request to discontinue processing a service order, either in part or in its entirety, prior to its completion. Cancellation charges will be assessed for each circuit-end or dedicated access line canceled from an order prior to its completion by ACS-LD, under the following circumstances: (1) if the local telephone company has confirmed in writing to ACS-LD that the circuit-end or dedicated access line will be installed; or (2) if ACS-LD has already submitted facilities orders to an interconnecting telephone company. (This differs from a Disconnection.)

Channel or Circuit

A path (or paths) for electrical communication between two or more stations furnished in such manner as the Company may elect, whether by wire, radio, satellite or a combination thereof and whether or not by means of a single physical facility or route.

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Channel Mileage

The Great Circle mileage between Company's termination points.

Channel or Circuit Termination

A channel termination associated with each type of circuit.

Company

Refers to ACS Long Distance, Inc.

Conference Call

A call which connects three or more stations or private branch exchanges, or combinations thereof, on one connection at the same time.

Conference Call Originator

The originating station on a conference call.

Credit Card

Any valid credit card accepted by ACS-LD.

Customer

The person, firm, or corporation which orders service, and is responsible for the payment of charges and compliance with the requirements and regulations of the Company.

Customer-Provided Terminal Equipment

Terminal equipment, as defined herein, provided by a customer.

Data or Facsimile Transmitting or Receiving Equipment

Customer-provided equipment used in conjunction with message telephone service to transmit and/or receive data or facsimile through a customer-provided or Company-provided data set.

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SECTION 1 DEFINITION OF TERMS (Cont'd)

Dial Station

Service where the person originating the call dials the telephone number desired and completes the message without the assistance of a Company operator, and the message is billed to the originating number.

Digital Data Service (DDS)

Any forms of telecommunications using binary (or other) representations of data or analog level. Digitized voice or video involves sampling an analog waveform (from the mouthpiece of a telephone or the image sensor of a video camera), measuring the amplitude of each sample, and converting this measurement into a digital bitstream for transmission.

Disconnection

A toll denial.

Duplex Service

Service which provides for simultaneous transmission in both directions.

Exchange

A unit established by a local exchange carrier for the administration of communication service in a specified area which normally embraces a city, town or village and its environs. It consists of one or more central offices together with the associated plan used in furnishing communications service within that area.

Exchange Area

The territory served by an exchange.

Four Wire Circuit

A circuit using two one-way transmission paths, which includes two carrier paths and two wire-pairs.

Great Circuit

Mileage between two points calculated by taking into account the curvatures of the earth.

Half Duplex Service

Service which provides for transmission alternatively in either direction, or for transmission in one direction.

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SECTION 1 DEFINITION OF TERMS (Cont'd)

Hertz

A frequency unit equivalent to one cycle per second.

Initial and Additional Period

The interval of time allowed at the rate quoted for a connection between given points. The term "additional period" denotes the unit of time used for measuring and charging for time in excess of the initial period.

Installation

The establishment of a circuit, dedicated access line, port connection or other facilities for new or additional service.

Interexchange Channel

As used in connection with Private Line Service, that portion of a through channel which interconnects exchanges, or locations outside of exchanges, in which stations or channel terminations Company offices are located.

Joint User

A person, firm or corporation designated by a customer as a user of communications facilities furnished to the customer by ACS-LD, and to whom a portion of the charges for such facilities is billed under a joint user arrangement.

Kbps (kilobytes per second)

A bit rate expressed in thousands of bits per second.

LEC Calling Card

A billing arrangement by which a call may be charged to an authorized LEC issued number.

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SECTION 1 DEFINITION OF TERMS (Cont'd)

Local Calling Area

The area within which telecommunications service is furnished to customers under a specific schedule or rates. A local calling area may include one or more remote area switching areas or portions of switching service areas.

Local Channel

Used in connection with Private Line services denotes that portion of a through channel within an exchange which is provided to connect the main station with an interexchange channel. Where a station is not located in an exchange, the location of the station is considered to be an exchange, for the purpose of this definition.

Local Exchange Carrier (LEC)

A company which furnishes local exchange telephone service.

Local Exchange Service

A service provided by local exchange carriers in their exchange areas.

Message Telecommunications Service (MTS)

The telecommunications service provided between two or more rate centers.

Move

Used in connection with the application of move charges for Private Line services, denotes a change in the physical location on the same or different premises, when made at the request of the customer, of channel facilities and items of equipment provided by the Company.

Multi-Line Customer

A business subscriber that maintains more than one business telephone line from the serving local exchange carrier.

One-Way Transmission

The capability of transmission in only one direction.

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SECTION 1 DEFINITION OF TERMS (Cont'd)

Other Common Carrier

A person, firm, corporation or other entity which subscribes to ACS-LD's communication services and facilities and resells those communication services and facilities to the public for profit. Unless otherwise indicated herein, the term "other common carrier" when used in this book also means "customer" and includes entities which are brokers of the service (act as intermediaries for the purposes of reselling), those entities which are processors of the service (enhance the value of the service through substantial incurred costs), and those entities which are underlying carriers (own transmission facilities).

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Overtime Service

An occasional service furnished immediately preceding regularly recurring periods of service.

Person-to-Person

The service where the person originating the call specifies to the Company operator a particular person, mobile station, department or office to be reached.

Physical Change

The modification of an existing circuit or service at the customer's request which involves the physical rearrangement of a circuit or facility or the reprogramming of service facilities. A physical change generally involves a change in the nature of the service or the manner in which it is provided.

Premises

The space occupied by a customer or authorized user in a building or buildings on contiguous property not separated by a public highway.

Private Line

The channels, channel terminations, channel arrangements and equipment furnished to a customer as a unit, that is, without intermediate channel switching arrangements.

Private Line Network

Two or more private line units of the same type contracted for by one customer and reaching one or more common service points. The lines may be operated separately or they may be connected or connectable by means of switching arrangements.

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SECTION 1 DEFINITION OF TERMS (Cont'd)

Rate Center

A specific geographic location from which mileage measurement is determined for the application of message telephone charges.

Restoration

The re-establishing of Private Line Service by rerouting, substitution of component parts, or otherwise, as determined by the carrier(s) involved.

Service Order Form

A standard ACS-LD order form which includes all pertinent billing, technical and other descriptive information which will enable ACS-LD to provide the communication service as required.

Service Point

A place at which a station of the customer is located, or a place via which a channel is routed at the request of the customer.

Single-line Business Subscriber

A business subscriber that maintains only one business telephone line from the serving local exchange carrier.

Speed Dial

A signaling arrangement by which a Measure Use Service customer may elect to dial a preprogrammed number in place of a designated multi-digit number.

Speed Line

A signaling arrangement by which a customer may automatically signal a predetermined multi-digit telephone number without the requirement of any dialed digits.

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SECTION 1 DEFINITION OF TERMS (Cont'd)

Station

The signaling unit and other equipment provided at a customer's premises which enables the customer to establish the communication connections and to effect communications through such connections. The term "station" as used in connection with private line services denotes the transmitting or receiving equipment, or combination transmitting and receiving equipment, at any location on a premises and connected for private line service, or which the service involves only channels, denotes a point on a premises at which a channel is terminated.

Extension Station

An additional telephone instrument connected to, and for use in conjunction with, the main station.

Station to Station

A service where the person originating the call dials or gives to the Company operator the telephone number of the desired station and does not specify a particular person to be reached.

Sub Account Code

A multi-digit code, five or more of which are available to users of Measured Use Services. Individually assigned codes may be used to segregate billing according to the customer's desires.

Substation

Any other station on the same premises as a main station and which, at the request of the customer, is connected to the same service by an extension to a local channel connection.

Switching Service Area

The geographical territory served by the switching center, usually including a town, village, or other concentrations of population.

Telecommunications Relay Service

Telephone transmission services that provide the ability for an individual who has a hearing or speech disability to engage in communication by wire or radio with a hearing individual in a manner that is functionally equivalent to the ability of any individual who does not have a hearing or speech disability to communicate using voice communication services by wire or radio. Such terms includes services that enable two-way communications between an individual who uses a text telephone or other non-voice terminal device and individual who does not use such a device.

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Teleconference Account Codes

Authorization codes sold to a provider of teleconferencing services, enabling its subscriber to directly access a teleconference bridge.

Temporary Service

Service furnished for an initial period of less than one month.

Terminal Equipment

Devices, apparatus's and their associated wiring, such as teleprinters, telephone handsets, or data sets.

Text Telephone (TT)

A machine that employs graphic communication in the transmission of coded signals through a wire or radio communication system.

Transmission Speed

Data transmission speed or rate in bits per second (bps).

Two-Way Transmission

The capability of transmission in either direction or in both directions at once.

Two-Wire Circuit

A circuit using two one-way carrier transmission paths, which include one carrier path and one wire pair.

United States

The 50 states including the District of Columbia, Hawaii, and Alaska.