



# TAKE YOUR OFFICE ANYWHERE

## HAVE ALL YOUR PHONE FEATURES ON YOUR MOBILE DEVICE OR DESKTOP WITH UNIFIED COMMUNICATIONS.

Get all the features of your office phone system on your desktop, laptop, mobile phone, or tablet. Now you can work from anywhere with almost any device.

Your Alaska Voice app can be used to make or receive calls from your desk phone, your desktop, and mobile device. Look up your contacts, make and receive voice and video calls, or chat with colleagues anywhere with connectivity. With the Alaska Voice desktop app, you'll know if your colleagues are online, offline, busy, on the phone, or in a meeting (with Outlook integration).



# SAVE TIME, DO MORE WITH ALASKA VOICE

ALASKA VOICE ON YOUR MOBILE PHONE, TABLET, OR DESKTOP GIVES YOU THE FUNCTIONALITY OF YOUR VOICE OVER INTERNET PHONE SYSTEM ANYTIME, ANYWHERE.



## SINGLE NUMBER CONVENIENCE

With the single number convenience feature, callers only need one number. The call you receive will appear on one or more of the devices that you've set up. You choose to answer the call on whichever device is most convenient for you.



## CALL FROM ANYWHERE

Make and receive calls on your mobile device as though you were at your desk. With single number convenience, the person you call will see your office phone number. Now you can choose who sees your mobile number.



## SEAMLESSLY TRANSFER CALLS

Start a call on WiFi, switch it to cellular if you move out of WiFi coverage. Move a call to a desk phone when you arrive at the office. Take a call with you by switching it from your desk phone to your mobile device or tablet.



## CALL MANAGER

Mute, transfer, place calls on hold, call park, record calls (where local laws permit), and make three-way calls. Upgrade call to video if called party has compatible service.



## PRESENCE\*

Find out if colleagues are online, offline, on the phone, or in a meeting with Outlook integration before you communicate with them.



## KNOW YOUR CALLER

With Salesforce integration, you can get information about your callers as stored in Salesforce while on the call or before you answer the call.



## CLICK-TO-DIAL

Use Alaska Voice app to initiate calls from your office number using any device including your mobile phone. The selected device will ring and once you answer, the call will go through. The recipient will see your office phone number.



## CHAT

Send instant messages to other people in your corporate directory who are using Alaska Voice, no matter what device they are using.



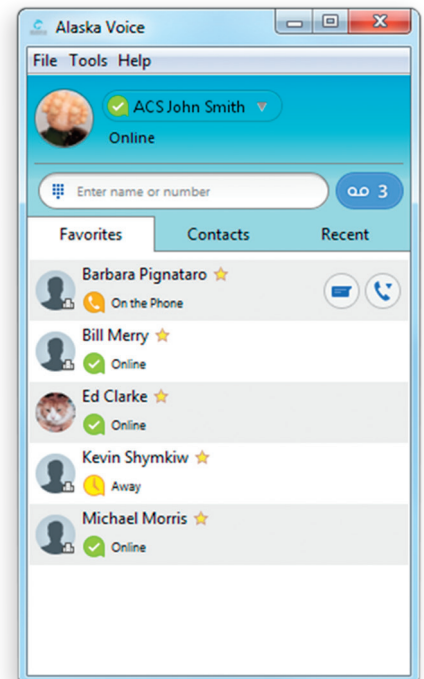
## CONTACT INTEGRATION

View, edit, and manage all of your contacts from one centralized location regardless of the device you are using.



## VISUAL VOICEMAIL

Listen, view, and manage your voicemails directly from your app.



\* Alaska Voice desktop feature only

## READY FOR BUSINESS

Your Alaska Voice app is completely integrated with your hosted suite of business services. When you use your desktop phone to answer a call, your other phones stop ringing. If you're on your desktop phone and another call comes in, it will go straight to voicemail recognizing that you're already on a call. You can use the same valuable services that you see from your office extension such as 4-digit dialing, auto attendant, and automated call distribution.

## RE-IMAGINE YOUR COMMUNICATIONS

The Alaska Voice app is a sophisticated way of making and receiving telephone calls over the internet using a desktop, smartphone, or tablet, just as you would from your Voice over Internet office desk phone. Save time and begin working more effectively wherever you are.

## RELIABLE, SECURE SERVICE

Alaska Voice is fully integrated into our advanced IP voice services network with reliable performance and great support. Your sensitive information is safeguarded with our industry standard security and privacy measures. When team members can work from anywhere, Alaska Voice becomes an important part of your business continuity strategy.

# EASY SET UP

IT'S EASY TO INSTALL THE APP ON YOUR SMARTPHONE, TABLET, AND DESKTOP. ALASKA VOICE WORKS ON THE FOLLOWING DEVICES:

- Android phones and tablets with ARM chips running 2.3.3 (Gingerbread) or later version
- iPhone 3GS, or later, running iOS5 or later
- iPad running iOS5 or later
- Windows 7 PC (Service Pack 1)
- Windows 8 PC (Desktop UI)
- Mac 10.6 or later

### STEP 1

Go to [www.alaskacommunications.com/business](http://www.alaskacommunications.com/business), then click 'Support,' and select 'ONEPLACE LOGIN.' Login to your ONEplace web portal.

### STEP 2

Select the 'Apps' tab. Then select 'On your Computer' to download and use the app on your windows or Mac PC. Select 'On your Mobile/Tablet' to download and use the app on your iPhone, iPad, or Android smartphone or tablet.

